Your guide to recycling and waste services













Thanks to the hard work of local residents, Rutland has one of the best recycling rates in the country!

Please remember:

- All bins must be out ready for collection at the edge of the property, or other agreed collection point, by 7am on the day of collection. Collection times can and do vary.
- Bins containing the wrong items, too heavy for the operatives to reasonably move or for the collection vehicle to lift will not be emptied.
- Only bins with lids fully closed will be emptied as even slightly open lids can
 be damaged by the lifting mechanism on the collection vehicles. Any waste or
 recycling left on top of or by the side of bins will not be collected.
- The service operates on an alternate weekly basis with black bins emptied one week and grey the next. Green bins are collected fortnightly with a reduced frequency during December, January and February.
- At times of snow, high winds or other adverse weather, the service may be suspended in order to protect operatives, residents and their property.
- When we have to change collections due to inclement weather, extreme heat, pandemic restrictions etc., we will keep residents informed through our website, social media and email to Parish Councils/Meetings.
- During periods of extreme heat collections may start before 7am.
- The service does not operate on Christmas Day, Boxing Day or New Year's Day.
 See later pages for further details. During all other bank holidays, collections take place as usual.

If you do not know your collection day visit www.rutland.gov.uk and log into My Account or call 01572 722577



Reduce

Reducing what you waste is a great way to reduce your impact on the environment.

From thinking differently about what you buy, try using re-usable items, have a go with real nappies and get a compost bin for the garden - there are lots of ways to make a real difference.



Reuse

Many of the things we throw away haven't always reached the end of their useful life.

- A simple repair could give an item of furniture a new lease of life.
- A quick stitch here and there could give an item of clothing a new look.
- Ask family friends to help – someone is certain to be nifty with a needle and thread or handy with a hammer or screwdriver.
- Lots of shops offer repair services – look on your high street or search online or in local directories.
- Sell or give away reusable items (on sites like Facebook Marketplace or Freecycle) or see if charity shops would like them.

Recycle

- Make sure you know which items can go into your recycling bin.
- Use schemes such as Terracycle for harder to recycle items.
- Remember you can recycle things from all around your home. Don't forget shampoo bottles from the bathroom, tissue boxes from the bedroom, magazines from the living room and plastic packaging from the kitchen.





What goes in my grey recycling bin?

(Some properties use blue bags for recycling)

- Help us make the most of your recycling
- Please DON'T BAG any items as this makes them difficult to process
- All items need to be CLEAN, DRY and LOOSE

Mixed glass, bottles and jars



All coloured and clear glass, including tops and lids.

NO milk bottles, Pyrex, sheet glass or broken drinking glasses

YES

All paper



Newspapers, magazines, junk mail, all envelopes, shredded paper, directories, catalogues and non-metallic wrapping paper

YES Cardboard



Cereal boxes, food boxes, large boxes (broken up), cardboard packaging

Metal packaging (including foil)



All food tins and drinks cans, empty household spray cans and aerosols, foil and foil packaging

There is no need to remove lids from bottles and jars or to flatten items before putting them in the bin

YES Plastic packaging (not black plastic)



Yoghurt pots, food tubs, food trays, rigid packaging from biscuits, sweets etc, packaging from cleaning and washing products

NO black plastic, bubble wrap, sweet or biscuit wrappers, crisp bags, polystyrene, compostable or degradable packaging

ES All plastic bottles



All clear and coloured plastic bottles from around the home

Large tins



Biscuit and sweet tins

YES Plastic bags



Carrier bags, bread bags and plastic film from fruit punnets and ready meals

NO compostable starch magazine wrappers, crisp packets or cling film

Cartons and coffee cups



All drinks cartons including Tetra Pak and coffee cups. Items must clean, dry and lids must be removed

Please DON'T put textiles or disposable nappies in your grey bin.



Textiles like clothing, towels or bedding can be disposed of at our household waste recycling centres, at charity shops, or in charity bags that are posted through letter boxes. Disposable nappies can't be recycled and should go in your black bin. **You could also try switching to reusable nappies** – they're kinder to the environment and

the environment and will save you money! Try a real nappy kit for FREE by emailing environment@ rutland.gov.uk



Please follow these recycling guidelines rather than the recycling symbols on packaging because not everything showing a recycling symbol is currently recyclable in Rutland.



What goes in my green garden waste bin?

Please place items loose inside the bin

Compostable non-food items only









Leaves



Old plants and flowers No plant pots



Please do NOT put the following items in your green bin:











String, wire or pumice (Black bin)

Compostable bags or magazine wraps

Rubble/soil (Recycling Centre) Kitchen vegetable peelings

Animal waste including bedding

(Black bin)

(Black bin)



To subscribe visit **rutland.gov.uk/greenwaste** or call **01572 758488**

- The annual subscription runs from 1st April to 31st March.
- Collections are fortnightly but reduce to monthly during December, January and February (see centre pages for collection calendar).
- If you choose not to subscribe, garden waste can be home composted or taken to the Household Waste Recycling Centres.
- A discount is available if someone living at the property is in receipt of Local Council Tax Support. No other concessions are available.
- If you sign up part way through the year the full annual cost will apply.
- No refunds will be given for cancelled subscriptions after 14 days of purchase.

Q Doesn't my Council Tax already pay for domestic green waste collections?

A: No, this is an additional service. There is currently no legal requirement to provide a kerbside collection of green waste. The income from charging for the collections makes the service self-financing.

Q Can every property have a green bin?

A: No, only domestic properties are eligible. We reserve the right to assess properties to ensure they are suitable to receive a collection. Only those assessed as suitable will be eligible for the service.

Q How will you know to collect my bin?

A: Once you have subscribed you'll receive a sticker which must be displayed on your bin.

Q What if I move house?

A: The subscription is tied to the property, not an individual. If you move house you must leave any green bins and stickers at the property.

• What happens if my bin is only partially emptied?

A: If contents are frozen or wedged inside the bin and cannot be emptied then please free up the contents before the next scheduled collection.

Q Do I get a refund if my collection is missed?

A: No. Genuine missed collections are rare. If your bin has been missed please report this to the Council using My Account or by calling our Customer Services Team.



Your 2024/25 waste and







April 2024

М	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

May 2024

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27	28	29	30	31		

August 2024

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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

September 2024

	September 2024								
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9	10	11	12	13	14	15			
16	17	18	19	20	21	22			
23	24	25	26	27	28	29			
30									

December 2024

М	Т	W	Т	F	S	S
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16 [×]	17 [×]	18 [×]	19 [×]	20 [×]	21	22
23 [×]	24 [×]	25 [×]	26 [×]	27 [×]	28	29
30 ×	31 ×					

January 2025

М	Т	W	Т	F	S	S
		1 *	2 ×	3 ×	4	5
6 ×	7 ×	8 ×	9 ×	10 [×]	11	12
13 [×]	14 [×]	15 [×]	16 [×]	17 [×]	18	19
20	21	22	23	24	25	26
27	28	29	30	31		



During December, January and February, **green bin** collections are less frequent as the level of garden waste decreases. Dates marked with a cross indicate that no green bin collections are due to take place.

recycling collection calendar

My collection day is:		
_	Fill in your details here	

lune 2024

Julie 2024									
М	Т	W	Т	F	S	S			
					1	2			
3	4	5	6	7	8	9			
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17	18	19	20	21	22	23			
24	25	26	27	28	29	30			

July 2024

			•			
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29	30	31				

October 2024

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7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

November 2024

М	Т	W	Т	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1

February 2025

М	T	W	T	F	S	S
					1	2
3 ×	4 ×	5 ×	6 ×	7 ×	8	9
10 [×]	11 [×]	12 [×]	13 [×]	14 [×]	15	16
17	18	19	20	21	22	23
24	25	26	27	28	1	2

March 2025

М	Т	W	Т	F	S	S
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Collection dates change over Christmas and New Year, all other Bank Holidays remain the same



What goes in my black waste bin?

YES

Your black bin is for those last few non-recyclable items including:



Household waste

Plant pots













Please do NOT put the following items in your black bin:







Garden waste (Green bin)



Electrical items (Household Waste Recycling Centre)



Rubble/soil (Household Waste Recycling Centre)

What's in the average Rutland black bin?



Almost half of waste going into the black bin is food waste.

How much do you throw away?

Recycling that could have gone into the grey bin (as long as it's clean and dry) Metals 2% Glass 2% Paper and card 10% **Plastics 15%** Food that perhaps could have been eaten Kitchen and food waste The rest Things we can't recycle 20% currently





Rutland recycles

There are two Household Waste Recycling Centres (HWRCs) sites in Rutland located at:

North Luffenham

North Luffenham Road Morcott, LE15 9DW

Open Tuesday to Sunday (closed on Mondays)

April to September 10am to 6pm

October to March 10am to 4pm

Cottesmore

Burley Road (B668) LE15 7BZ

Open Friday to Monday (closed Tuesday, Wednesday and Thursday)

April to September 10am to 6pm

October to March 10am to 4pm

Please note: there is no pedestrian access to our HWRCs.

Trailers are not accepted at Cottesmore. Trailers less that 3m are accepted at North Luffenham.

Please only bring waste that you're able to unload yourself, for example if it took two people to load heavy items into a vehicle, then two people should come to the site to unload it.

An **Automatic Number Plate Recognition (ANPR) System** is in operation at both sites. If your vehicle is not correctly registered then you will not be able to access the sites. New users (or those changing their vehicle or personal details) can register quickly and easily via www.rutland.gov.uk

Our sites are for use by Rutland householders only

We use ANPR to monitor site usage and to prevent abuse of the facility by unauthorised users, such as traders and businesses. If you use the site(s) frequently you may be asked to fill out a declaration form to confirm that the waste is from your house. There is no need to be concerned about this, we're just making sure that the facility is not abused.





The centres DO NOT accept the following items:

- Waste produced by a trader or business (this includes home based businesses)
- Asbestos and cement bonded sheets

- Clinical Waste
- Fireworks and other explosives
- Excessive amounts of chemicals

Other services provided by the Council

- Assisted collections: If you cannot move your bins yourself (due to age or a medical condition) and have no one else who could do this for you, you can apply for an assisted collection.
- Additional bins: Households producing large amounts of recycling can request an additional grey bin free of charge. Households with five or more permanent residents may be able to have an additional black bin.
- **Disposal of bulky waste:** Large items can be collected as part of the Councils bulky waste collection service. A charge is payable for this service.
- **Community litter picking kit:** We have a community litter picking kit that we can loan to Parish Councils, community groups and individuals if you want to organise a litter pick in your local area. We'll deliver the kit and collect it once you're done, along with any rubbish that you pick up.

Please contact us for more information about any of these services.

What happens to my waste and recycling?

Grey bin



Recycling from the grey bins is taken to a Material Recovery Facility (MRF) in Lincolnshire where it is sorted, baled and sent on for reprocessing into new products

Green bin





All garden waste from the green bins is taken to a wind-row composting site near Colsterworth where it is used to produce a soil improver used on local farmland

Black bin





Waste from the black bins is taken to Eastcroft Energy from Waste (EfW) Facility in Nottingham. The energy produced through the process is used to provide heat and power to domestic and commercial premises across the city

Have you thought about using **Real Nappies...**

If you live in Rutland you can borrow a trial kit completely free of charge. Contact Rutland County Council on 01572 722577 or email environment@rutland.gov.uk

- ✓ Better for the environment
- √ Cheaper
- Less wasteful
- Easy to use
- ✓ Fun and funky!





If waste originating from your property is found to have been fly-tipped you may be prosecuted and run the risk of a £50,000 fine and a criminal record.

Follow these tips to make sure you stay legal:

- Never accept unsolicited offers to have waste taken away: Get more than one quote and expect to pay a reasonable fee. An unusually low quote, or an offer to take rubbish away for free should be treated with suspicion.
- Ask for details of their waste carrier registration: You can check if they are registered waste carriers by searching the Environment Agency's online public register or by calling 03708 506 506.
- Record the vehicle registration numbers of any vehicle used to take your waste away: The waste carrier may be less likely to dump your waste if they know the vehicle registration has been recorded. If waste is dumped and is traced back to you, we will have more information to trace the culprits.
- **Don't be afraid to ask questions:** Always ask what is going to happen to your waste. A legitimate, professional waste carrier who wants your business should not object to being asked reasonable questions.



If you find a flytip please report it to us online or by calling our Customer Services Team. If you witness a flytip taking place please let us know the details and we will look to take enforcement action.

Christmas and New Year bin collections 2024/25

Over the Christmas and New Year period, some bin collection days will change. These changes also apply to properties on the 'Farms and Lodges' collection rounds.



Changes affect **grey** and **black** bin collections only

Normal collection date:	Revised collection date:		
Monday 23rd December 2024	Saturday 21st December 2024		
Tuesday 24th December 2024	Monday 23rd December 2024		
Wednesday 25th December 2024 (Christmas Day)	Tuesday 24th December 2024		
Thursday 26th December 2024 (Boxing Day)	Friday 27th December 2024		
Friday 27th December 2024	Saturday 28th December 2024		
Monday 30th December 2024	Monday 30th December 2024 (no change)		
Tuesday 31st December 2024	Tuesday 31st December 2024 (no change)		
Wednesday 1st January 2025 (New Year's Day)	Thursday 2nd January 2025		
Thursday 2nd January 2025	Friday 3rd January 2025		
Friday 3rd January 2025	Saturday 4th January 2025.		

If you do not know your collection day visit www.rutland.gov.uk and log into My Account or call 01572 722577

There is no green bin collection during this period. See pages 8 and 9 for more details.

Rutland County Council, Catmose, Oakham, Rutland LE15 6HP Tel: 01572 722577 Email: environment@rutland.gov.uk