**Housing Register Guidance Notes**

This guidance is designed to help you complete an application for the Housing Register and provide a summary of our Housing Allocations Policy. A copy of the full policy is available at <https://www.rutland.gov.uk/housing/housing-strategies-plans-reports/allocations-policy> This information is also available in community languages, large print, Braille and in audio form. Please let us know if you need it in another format. If you have any questions, or need any help, please contact us at housingoptions@rutland.gov.uk or (01572) 758157.

Rutland County Council holds a Housing Register for people who would like to apply for affordable housing in Rutland. The affordable housing in Rutland is owned by several housing associations, the largest being The Longhurst Group. The Council has nomination rights to these properties, putting forward people on the Housing Register for suitable vacancies as and when they arise.

**How Do I Apply for Housing?**

Rutland County Council now holds a fully digital Housing Register. To apply, please go to https://rutlandhousingoptions.housingjigsaw.co.uk and click on ‘Register for Affordable Housing in Rutland’. You can then create an account and complete our online application form and supply supporting documents. These can be scanned/photographed and uploaded. Once this is done your application will be ‘pending assessment’. We will then check whether you qualify and are eligible to join the Register and if you are, we will award priority points, depending on your situation. You can review and update your application at any time, so please make sure you keep note of your account details.

**Qualifying for the Housing Register – A Summary**

You will usually need a local connection to Rutland to qualify for the Housing Register. This means:

* Living in Rutland for the last year or 3 out of the last 5 years.
* Having paid work in Rutland for at least 16 hours per week for the last year or 3 out of the 5 years.
* Having an immediate family member who has lived in Rutland for the last 3 years (A parent, sibling or adult child, including step and half relatives).

There are exceptions to this including households who are:

* Currently serving or have recently served in the Armed Forces.
* Bereaved spouses and civil partners of Armed Forces personnel.
* Serving or have served in the reserve forces and have a serious injury, illness or disability as a result of this service.
* Fleeing from domestic abuse.
* Owed certain homelessness duties.
* Assessed as having an urgent medical or welfare need to move specifically to Rutland.
* Taking up employment and meet the criteria under ‘Right to Move’.
* 16/17 years olds being looked after by Rutland County Council.
* Considering a move to lower demand supported/sheltered accommodation.

**Transfer Applicants**

If you are already a social housing tenant (council or housing association), you are only likely to qualify if your home is:

* In very poor condition or lacking facilities.
* Overcrowded.
* Unsuitable on welfare/social or medical grounds.
* Too small to accommodate children you have staying access to.
* Unsuitable so that your household cannot live together.
* Outside of Rutland and you need to move to Rutland to take up a job offer to avoid hardship, subject to ‘Right to Move’ criteria. It is a right to be given a certain amount of priority if you meet the eligibility rules but is not a guarantee of housing.

**We can only normally accept applications from other transfer applicants if you live in Rutland and:**

* You are under-occupying a family type property and wish to downsize **OR**
* You have children under 5 living in flats above the ground floor.

You would not be on the statutory Housing Register but would be considered for properties alongside applicants on the Housing Register.

Social housing tenants who would like to move should also ask their landlord for advice. This may include asking to be considered for a management move or mutual exchange.

**Eligibility**

* Some people from abroad or returning from abroad are not allowed to apply for social housing by law.
* Most property owners cannot join the Housing Register, unless there are special circumstances, or the home is unsuitable/unadaptable for their need/s.
* Applicants and joint applicants with substantial social housing related debt or those guilty of serious unacceptable behaviour may also be excluded from the Housing Register, or have their priority reduced.

If there is a decision to refuse or remove your application from the Housing Register or to reduce your priority, you will be told the reason why and you will have an opportunity to appeal.

**People Who Are Homeless**

If you are homeless, or threatened with homelessness within 56 days, you may be entitled to special assistance. We check all applications and contact those applicants who may be threatened with homelessness. When you register for affordable housing, you can also register as homeless using the same link <https://rutlandhousingoptions.housingjigsaw.co.uk>

**People in HM Forces**

People in HM Forces who live in the UK can apply for housing in the same way as anyone else. However, if you are offered a property, you will be expected to move in straightaway. If you ask us to, your application can be deferred until you tell us that you are ready to move.

**Applicants Under 18**

If you are aged 16 to 17 years old, you can apply for housing. However, you will not be rehoused until you reach the age of 18, unless you have the continuing support of a care package from Social Care or we owe you certain homelessness duties. Applicants under 16 years will not be accepted onto the Housing Register.

 **Independent Advice**

You can obtain free independent housing advice from Citizens Advice Rutland, 56 High Street, Oakham, LE15 6AL. Tel (01572) 723 494. There is information on their website and an online contact form at [https://citizensadvicerutland.org.uk](https://citizensadvicerutland.org.uk/) You can also get information and advice from Shelter at [https://england.shelter.org.uk](https://england.shelter.org.uk/)

**Updating Information**

If your situation changes, let us know straightaway by logging into your account and updating your application. If you are unsure or are having trouble making changes, please email housingoptions@rutland.gov.uk in the first instance. This is important - changes can affect your priority, the type of property that you can be considered for and your eligibility/qualification.

It is also a criminal offence to obtain a tenancy by giving false information or failing to declare information. The Council may also reduce your priority if it believes you have made your housing situation worse in order to be rehoused.

If you are offered a property and we then find out that your situation has changed, we may withdraw the offer. If you have moved into a property when we discover the change, you may be evicted.

 You should always let us know if:

* You move house or buy a property.
* Another person comes to live with you (including a new baby!)
* A member of your household no longer lives with you.
* You change jobs or start or cease employment.
* There are changes to any medical conditions.
* Your contact details change.

Once a year, you will be asked to update your application to enable us to keep our records up to date. If you do not respond, your application will be cancelled.

**Can I Choose Where I Live and the Type of Property I Have?**

There is some social housing in many of the villages in Rutland, as well as in Oakham and Uppingham, but the supply is limited. There is information about what types of property are in each town and village later on in this guidance. You can include as many of these on your application as you wish.

You can also choose what type of property you would like to consider and tell us about any special preferences you have. If the Council owes you certain homelessness duties, you will not be given the same choice as other applicants. However, we will try to take your preferences into account.

You will only be eligible for properties that we believe are the right type and size for you and your household, in line with government rules, benefit entitlement and local property types.

The tables below list the Council's usual rules, but these can vary depending on individual circumstances, housing associations' own rules and demand for properties.

It is important to understand that the more limited your choices are, the longer you will probably have to wait to be housed. If your situation is urgent, make sure that your choices reflect this and be as flexible as you can. However, the number of properties available is very limited. Whilst we appreciate that many applicants may have quite high needs or need to downsize, unfortunately we are not able to rehouse everyone, even in these situations.

**Eligibility for Housing Types**

Accommodation is split into ‘general needs’ and ‘older persons/supported’ housing. Some accommodation is specifically adapted for people with disabilities.

Usual rules where the applicant/joint applicant is over the age of 60. Applicants aged 50-59 may also be considered along with younger applicants receiving enhanced rate PIP:

|  |  |
| --- | --- |
| **Household Type** | **Property Type** |
| Single Person | Studio flat,1 bed bungalow or flat (designated as older persons’ or supported housing) |
| Couple | 1 or 2 bedroom bungalow or flat (designated as older persons’ or supported housing) |
| Two or more persons (for example single person or couple and carer, or parent(s) aged over 50 with a child) | 2 bedroom bungalow or flat (designated as older persons’ or supported housing) |

Usual rules where the applicant/joint applicant is under the age of 60. Exceptions apply, such as parents aged over 50 with dependent children. Some housing associations will not let flats above the ground floor to households with children under the age of 7. There are also a limited amount of bungalows which are designated as ‘general needs’ accommodation:

|  |  |
| --- | --- |
| **Household Type** | **Property Type** |
| Single Person | Studio, 1 bed house or flat |
| Couple | 1 bed house or flat or 2 bed flat/maisonette |
| Single person or couple with access to child(ren) | 1 bed house or flat or 2 bed flat/maisonette (if awarded staying contact points) |
| Parent(s) with 1 child | 2 bed flat, house or maisonette |
| Parent(s) with 2 children (same sex) | 2 bed flat, house or maisonette (if both children are under 16) 3 bed flat, house or maisonette (if one child is over 16) |
| Parent(s) with 2 children (different sexes) | 2 bed flat, house or maisonette (if the eldest is under 9) 3 bed flat, house or maisonette (if the eldest is over 8) Overcrowding points cannot be awarded until the eldest child is 9. |
| Parents(s) with 3 children | 3 bed flat, house or maisonette4 bed house or 3 bed with 2 reception rooms if an over 16 lacks their own room. |
| Parent(s) with 4 or more children | 3 bed house 3 bed house with 2 reception rooms4 bed house5/6 bed house for very large families in exceptional circumstances |

**What Happens Once I Have Submitted My Application?**

Once you have completed your application and uploaded all the required documents, we aim to assess it within 4 weeks. Please answer every question as fully as possible, and provide all the information requested, as it may delay your registration if we have to contact you for this. An officer will carry out the initial assessment. If you are eligible and qualify, your application will go ‘live’ and will be awarded points to reflect how urgently you need to be rehoused, based on your circumstances. A second officer will then check the details and write to you, confirming you have been accepted onto the Register and your total number of points. You will be able to see this letter in your online account.

**What If I Have A Medical Need? Is This Taken Into Account?**

If your current housing is unsuitable because of a household member’s illness, disability, or special needs, please provide a GP/Consultant letter for each person who is ill, disabled or has special needs.

The letter should provide details of the person’s illness, disability or special needs, how they are affected by their current housing and how a move would improve their situation. Medical providers may charge for this information, and it will be the applicant(s) responsibility to meet or negotiate this cost.

Once this information is received, it will be discussed by the Housing Options Team at a medical panel (held weekly). We may sometimes consult with a medical advisory service, including Social Care where appropriate. If the evidence suggests a move would improve your medical situation, medical priority of low, medium, or high will be awarded depending on how urgent the situation is. Full reasons will be given for your award, or lack of one if we are unable to award priority. The decision to award or not is made by a senior member of the team.

**What If I have a Social/Welfare Need To Move?**

Welfare needs are looked at in a similar way to medical needs. You will need to provide supporting evidence to show what your needs are and how a move will benefit you and your household. Your application will be discussed at the weekly Housing Options Team panel and a decision on whether to award Social Need points will be made by a senior member of the team. There will either be no award, or a priority of low, medium, or high, depending on how urgent your situation is.

**My Property Needs Repairs. Do I Get Extra Priority?**

If you are renting your accommodation and there is outstanding repair work, you should speak to your landlord in the first instance. If they do not carry out any repairs, you can get assistance from Citizens Advice. We cannot award extra priority unless we receive a report from an Environmental Health Officer confirming disrepair. You can contact Environmental Health for further information at Housing.Enforcement@peterborough.gov.uk

**How Many Points Will My Application Be Awarded?**

The table below sets out the points that are awarded. If you need further details of whether you are entitled to specific points, please ask.

| Circumstances | Points Awarded |
| --- | --- |
| Category 1 Property Hazards (Band A and vulnerable group) | 150 |
| Category 1 Property Hazards - other | 50 |
| Children aged under 5 living in flats, excluding ground floor:1st Floor or basement2nd Floor | 20 |
| 30 |
| Employment in Rutland (not awarded with points for the Right to Move) | 20 (if living and working in Rutland) |
|  | 40 (if working permanently in Rutland but living outside) |
| Family connection with Rutland (applicant not living in Rutland, but has immediate family there) | 10 |
| HomelessnessWhere the Council owes a full homelessness duty under the Housing Act 1996Where the Council owes prevention or relief duties (subject to qualification) and the applicant meets additional preference criteria.Where the Council owes prevention or relief duties (subject to qualification) and the applicant does not meet the additional preference criteria. | 500  |
| 150 |
| 100 |
| Lacking Amenities(where also eligible under Category 1 Property Hazards, points will only be awarded for the highest scoring category)  | 20 per facility  |
| Local Connection - Same Rural Parish | 50 (at point of nomination only) |
| Lodging with Family or Friends | 30 (if meet criteria) |
| Medical Grounds Category AMedical Grounds Category BMedical Grounds Category C(assessment panel led by senior officer) | 25015050  |
| Overcrowding | 100 per bedroom lacking |
| Residence in Rutland | 10 per year (up to a maximum of 50 points)  |
| Separated Families (specific criteria) | 100 |
| Social Need Category A Social Need Category B Social Need Category C (assessment panel led by senior officer) | 250 |
| 150 |
| 50 |
| Staying Contact with Children | 60 (if meet criteria) |
| Time on the Register | 5 per year (up to a maximum of 50 points) |
| Under Occupation of family type housing | 130 per bedroom surplus to need |

**What If I Am Not Happy With My Assessment?**

If you do not think that we have assessed your application correctly, please contact us in writing within 21 days of the assessment, giving the reasons why you do not agree with our decision and providing any additional evidence. We will then look at our decision again. The review will be carried out by a different officer to the one who made the original decision, and you will be notified of the outcome in writing. Some transfer applicants do not have a statutory right of review but can ask for our decision to be looked at again. Full details of how to request a review or look at a decision again will be provided in your decision letter.

**How Long Will It Take? I Have Been Waiting For A Long Time I And Haven’t Heard Anything**

The Register changes on a daily basis as people join or leave or are rehoused. A lot depends on how many vacancies arise, the relative priority of other people waiting for housing and how flexible you can be in your choice of area and property type. **We do not routinely contact applicants unless we are reviewing your application, you have reported a change of circumstances, or you are coming up for a nomination.**

**How Are Homes Allocated?**

Usually, when a vacancy arises, the housing association asks the Council to nominate (put forward) an applicant for that size and type of home. We would normally nominate the applicant with the highest number of points. Occasionally, we may bypass the highest-pointed applicant to ensure best use of stock. For example, if a property has a stairlift, we will prioritise an applicant who needs that facility. The Council also sometimes uses local lettings policies which give local people more priority, such as with rural exception sites. If we can nominate you for a property, we usually discuss this with you first and then let you know in writing. Some empty properties are kept back by housing associations for transfer moves for their existing tenants.

**I’ve Been Nominated For A Property. What Happens Now?**

Once you have been nominated, the housing association will contact you and provide you with more details about the property. They will ask you to complete some pre-tenancy paperwork, including affordability checks and will then decide whether to offer you the tenancy. They usually require a month’s rent in advance to secure the tenancy. You may be able to view the property before you make a decision on whether to accept the tenancy. You will sometimes only have a very short time to make a decision as applicants are usually expected to be able to move at short notice. Please note that properties are not carpeted or furnished. If you are struggling to find the rent in advance or furnish your property, there may be help available to you depending on your situation. Please ask.

**What Happens If I Turn Down An Offer?**

If an applicant refuses 2 offers of suitable accommodation, their application will normally be suspended for 6 months. This will not be the case if the Council considers the reasons for refusal are reasonable. It may be a long time before you are nominated to another property, so make sure you are certain before you refuse.

The situation is different for homeless people. If Rutland County Council owes you any duties under homelessness, we might only secure you one reasonable offer of housing. If you refuse this, you may have to find your own accommodation. For those undergoing assessment, it may affect what help you are entitled to. Please ask and always seek advice before turning down an offer.

 **Equal Opportunities**

 Rutland County Council is committed to preventing all types of discrimination and ensuring fair treatment for everyone regardless of their age, race, disability, sex, pregnancy and maternity, sexual orientation, religion or belief, and gender reassignment. This policy complies with the Council’s Equality and Diversity Policy and the Equality Act 2010.

**How Is My Information Used and Stored?**

 Your information will be securely stored electronically and used so that we can process your application for housing. Where necessary, other individuals and agencies (e.g., Health Services, other Local Authority departments) may be contacted.  Your details may be used to gain rent references from your landlord/previous landlords and for nominating you to housing associations. All contacts will be made in the strictest confidence. Only information relating to your housing application will be requested.

 Your personal data may be shared with other teams within the council in order to provide a service to you, to ensure our records are kept up to date or otherwise where we are required to do so under other legislation.  We may share the data with third parties if we are required by law to do so, this may include the Police or Government Agencies.

We will keep your data whilst your application remains live and current. If your application is cancelled or you are rehoused, your data will be destroyed after one year.  If you should become threatened with homelessness at any time, it may be appropriate to retain your data for five years.  This is in accordance with current legislation.

 You can read more about how the Council meets its responsibilities under The Data Protection Act 2018 here https://www.rutland.gov.uk/council-councillors/gdpr-data-protection

**Property Locations and Type**

|  |
| --- |
| **Oakham – Older Persons/Supported Accommodation** |
| **No. of bedrooms** | **Property Type** | **Total no. of properties** |
| 0 | Studio | 6 |
| 1 | Flat | 80 (including 5 wheelchair standard) |
| 1 | Bungalow | 35 |
| 2 | Flat | 46 |
| 2 | Bungalow | 8 |

|  |
| --- |
| **Uppingham – Older Persons/Supported Accommodation** |
| **No. of bedrooms** | **Property Type** | **Total no. of properties** |
| 0 | Studio | 7 |
| 1 | Flat | 24 |
| 1 | Bungalow | 34 |
| 2 | Flat | 8 |
| 2 | Bungalow | 15 |

|  |
| --- |
| **Oakham – General Needs Accommodation** |
| **No. of bedrooms** | **Property Type** | **Total no. of properties** |
| 1 | House | 31 |
| 1 | Flat | 51 |
| 2 | House | 61 |
| 2 | Flat | 132 |
| 2 | Maisonette | 6 |
| 2 | Bungalow | 7 |
| 3 | Flat | 27 |
| 3 | House | 190 |
| 4 | House | 17 |
| 6 | House | 1 |

|  |
| --- |
| **Uppingham – General Needs Accommodation** |
| **No. of bedrooms** | **Property Type** | **Total no. of properties** |
| 1 | House | 14 |
| 1 | Flat | 4 |
| 1 | Bungalow | 10 |
| 2 | House | 55 |
| 2 | Flat | 78 |
| 2 | Bungalow | 2 |
| 3 | House | 69 |
| 3 | Maisonette | 10 |
| 4 | House | 2 |
| 6 | Flat | 1 |

|  |
| --- |
| **Village Properties – Older Persons/Supported Accommodation** |
| **No. of bedrooms** | **Property Type** | **Village** | **Total no. of properties** |
| 1 | Bungalow | Barrowden | 10 |
| Belton | 4 |
| Braunston | 3 |
| Cottesmore | 5 |
| Edith Weston | 3 |
| Empingham | 12 |
| Exton | 12 |
| Great Casterton | 6 |
| Greetham | 8 |
| Ketton | 26 |
| Langham | 9 |
| Manton | 4 |
| Market Overton | 7 |
| North Luffenham | 8 |
| Preston | 3 |
| Ryhall | 20 |
| Whissendine | 10 |
| Wing | 4 |
| 1  | Flat | Cottesmore | 21 |
| Ketton | 22 |
| Ryhall | 22 |
| 2 | Bungalow | Braunston | 5 |
| Caldecott | 3 |
| Empingham | 1 |
| Glaston | 5 |
| Greetham | 1 |
| Hambleton | 4 |
| Langham | 4 |
| Manton | 3 |
| Market Overton | 2 |
| North Luffenham | 7 |
| Preston | 1 |
| Ryhall | 8 |
| South Luffenham | 4 |
| Whissendine | 5 |
| 2 | Flat | Cottesmore | 1 |
| Ketton | 5 |
| Ryhall | 2 |
| 3 | Flat | Cottesmore | 1 |
| Ryhall | 1 |

|  |
| --- |
| **Village Properties – General Needs Accommodation** |
| **No. of bedrooms** | **Property Type** | **Village** | **Total no. of properties** |
| 1 | House | Langham | 2 |
| 1 | Flat | North Luffenham | 2 |
| Market Overton | 2 |
| 2 | House | Barleythorpe | 24 |
| Belton | 2 |
| Braunston | 1 |
| Cottesmore | 5 |
| Empingham | 9 |
| Essendine | 5 |
| Exton | 2 |
| Great Casterton | 5 |
| Greetham | 12 |
| Ketton | 2 |
| Langham | 8 |
| Lyddington | 4 |
| Manton | 3 |
| Market Overton | 9 |
| North Luffenham | 5 |
| Ryhall | 7 |
| Whissendine | 11 |
| 2 | Flat | Barleythorpe | 6 |
| Caldecott | 6 |
| Wing | 8 |
| 3  | House | Ashwell | 4 |
| Barleythorpe | 11 |
| Barrowden | 4 |
| Belton | 2 |
| Bisbrooke | 1 |
| Braunston | 12 |
| Caldecott | 3 |
| Cottesmore | 15 |
| Empingham | 9 |
| Essendine | 9 |
| Exton | 22 |
| Glaston | 1 |
| Great Casterton | 17 |
| Greetham | 16 |
| Hambleton | 4 |
| Ketton | 38 |
| Langham | 7 |
| Manton | 8 |
| Market Overton | 5 |
| North Luffenham | 15 |
| Pickworth | 2 |
| Preston | 1 |
| Ridlington | 4 |
| Ryhall | 35 |
| Seaton | 2 |
| South Luffenham | 1 |
| Thistleton | 2 |
| Tinwell | 9 |
| Whissendine | 31 |
| Whitwell | 1 |
| Wing | 5 |
| 4 | House | Barleythorpe | 4 |
| Empingham | 1 |
| Exton | 1 |
| Manton | 2 |
| Ryhall | 3 |
| Whissendine | 1 |

New affordable housing is being developed all the time and sometimes homes are sold through right to buy or right to acquire. Therefore, the lists above may not be 100% accurate. We do, however update the lists regularly.

**Number of Lets**

The tables below show the number of properties the Council made successful nominations to (i.e. where an empty property was let to an applicant on our Housing Register) between April 2021 and April 2022.

**Older Persons/Supported:**

|  |
| --- |
| **Property Type and Number of Lets** |
| **Area** | **Studio Flat** | **1 Bed Flat** | **2 Bed Flat** | **1 Bed Bungalow** | **2 Bed Bungalow** |
| Oakham | 1 | 4 | 2 | 2 | 0 |
| Uppingham | 2 | 1 | 0 | 3 | 0 |
| Braunston | 0 | 0 | 0 | 0 | 1 |
| Cottesmore | 0 | 3 | 0 | 0 | 0 |
| Edith Weston | 0 | 0 | 0 | 1 | 0 |
| Glaston | 0 | 0 | 0 | 0 | 1 |
| Ketton | 0 | 2 | 1 | 2 | 0 |
| Langham | 0 | 0 | 0 | 1 | 0 |
| Whissendine | 0 | 0 | 0 | 1 | 0 |

**General Needs:**

|  |
| --- |
| **Property Type and Number of Lets** |
| **Area** | **1 Bed Bungalow** | **1 Bed Flat** | **2 Bed House** | **2 Bed Flat** | **3 Bed House** | **3 Bed Flat** | **4 Bed House** |
| Oakham | 0 | 2 | 4 | 10 | 7 | 1 | 2 |
| Uppingham | 1 | 0 | 3 | 5 | 2 | 0 | 0 |
| Barleythorpe | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Caldecott | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Empingham | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Greetham | 0 | 0 | 3 | 0 | 2 |  |  |
| Great Casterton | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Ketton | 0 | 0 | 1 | 0 | 1 | 0 | 0 |
| Langham | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| Market Overton | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Tinwell | 0 | 0 | 0 | 0 | 3 | 0 | 0 |
| Whissendine | 0 | 0 | 1 | 0 | 0 | 0 | 0 |

**List of Housing Associations**

|  |  |  |  |
| --- | --- | --- | --- |
| **Housing Association** | **Address** | **Telephone Number** | **Website** |
| Accent Housing | 2 Stuart House, St John's St, Peterborough, PE1 5DD | [0345 678 0555](https://www.google.com/search?q=accent+housing+association&rlz=1C1GCEU_enGB864GB864&oq=accent+housing+as&aqs=chrome.0.0i512j69i57j46i175i199i512l4j0i512j0i22i30l3.4708j0j15&sourceid=chrome&ie=UTF-8) | https://www.accentgroup.org |
| PA Housing  | 3 Bede Island Rd, Leicester LE2 7EA | [0300 123 2221](https://www.google.com/search?q=pa+housing&rlz=1C1GCEU_enGB864GB864&oq=pa+hosing&aqs=chrome.1.69i57j0i10i131i433i512j0i10i512l3j46i10i175i199i512j0i10i512l4.5055j0j4&sourceid=chrome&ie=UTF-8) | https://www.pahousing.co.uk |
| East Midlands Housing Association | Memorial HouseStenson RoadWhitwick Business Park, CoalvilleLeicestershireLE67 4JP | 0300 123 6000 | https://www.emh.co.uk |
| Cross Keys Homes | 60a Bridge St, Peterborough, PE1 1DT | [01733 385 000](https://www.google.com/search?gs_ssp=eJzj4tZP1zcsSSkvyCmqMGC0UjWoMLEwN08zTEo2tjBMMUtKSbMyqDAzTUoysDBLSjY0MElNTDLxEkguyi8uVshOrSxWyMjPTS0GAO2WFfI&q=cross+keys+homes&rlz=1C1GCEU_enGB864GB864&oq=cross+keys+homes&aqs=chrome.1.0i131i355i433i512j46i131i175i199i433i512j0i512l8.6936j0j4&sourceid=chrome&ie=UTF-8) | <https://www.crosskeyshomes.co.uk> |
| Lincolnshire Rural Housing Association  | Marktime HousePoole’s LaneSpilsbyLincsPE23 5EY | 01790 754 219 | https://lrha.co.uk |
| Nottingham Community Housing Association  | 12/14 Pelham RoadSherwood RiseNottinghamNG5 1AP | [0800 013 8555](https://www.google.com/search?gs_ssp=eJwNyEsOgyAQANB0ay_Bpkl3AjXyOYK3GHBUkjKzYDR4-_Yt3_Ac99HI2j_0vfQjvnSfvAvZBASPk_UpRd0xWLTGwzajcWl1y5tYpNB-QFWZaz2pyK0OPts_FbTGuYAUph9jGx-I&q=nottingham+community+housing+association&rlz=1C1GCEU_enGB864GB864&oq=nottingham+community+housing&aqs=chrome.1.0i355i512j46i175i199i512j69i57j0i512l5j46i175i199i512l2.6311j1j4&sourceid=chrome&ie=UTF-8) | https://www.ncha.org.uk |
| Stonewater | Grange Business Park, Enderby Park, WhetstoneLeicester, LE8 6EP | 01202 319 119  | https://www.stonewater.org |
| The Longhurst Group | 1 Crown Way, Rushden, NN10 6BS | 0300 123 1745 | <https://www.longhurst-group.org.uk> |
| St John & St Anne (for retired persons) | South StreetOakhamRutlandLE15 6HY | 01572 756 950 | https://www.stjohnstanne.co.uk |
| Platform Housing Group | 1700 Solihull Parkway, Birmingham Business Park, Solihull, West Midlands, B37 7YD | [0333 200 7304](https://www.google.com/search?rlz=1C1GCEU_enGB864GB864&q=Platform+Housing+Group+Limited&si=AEcPFx7Zc7n3SOhwH1YhJEqV2tSe_b-wdAk8p_6WjsBwj440A2dfZvMAq4JT7FGMuVV9ZnufYYltM_tSTZ8_eucjORedFxO6GX2G_x6--TLW1GkMmBF4RZ8mGgTVrJjlpWIp2T1CNwqpNPSJ42xwaK-l-46RVuaqD5h9f5mFFCwiZ2FgitC0UIrYPWy3b7oIUWpOaePjr9W_tMuywAebUh8EvBKV01KxdbXFShvJ9zQZ02duL1UiqgWpzqSYZB4LrP4eMOb-2q15kKQ5bS_QJSqHGNMjfU6__-mYZmWhxYZsb6sGOKvNis3XNRivfaT812Ynr_njdxCrkYTOy89Pi80F6LZwY4mBwNtSTREW3A7X1he0IHtnYp9a9YrCjYNOvzGnZuNuA5YC-LIuAY1e9N0ea9EJzdCQr2PnzqLCl9ShRARzVjmYeZPe2zHGvuxEwSxSMPlcfth3VfNVjOrhH6V-Yl1zgDB4wqepRjn4p6iqaYJLPjm9jV9iMmscnPVZP4pzRa0d4LCejhNBoaaUnQQy3GaSQ-aerfkdXpd8Ac_dXiL4a2yVIJ-iTLpw_0t2INnjzJ-wn_VQqk5rVp1ioTki1mvH4-NKt9EfvPegOe9MXFy3aZ_LZ9hY0eGULHPi9BkKN_YGkBVx_OaLszTUnZg_CXli3y-GcziI0JJvYgS9q3WOvh8y354mYlxH32uHwrJXiBDSDWoQ3J8RhUqEXRyBEMBteXEE1FFnRLbMX-Ej6DngY94dYnz_y3k7rcjLP7NGc6bO_g28Hws-C1ro7TdNWczFOsSvxvqm1e-n8DwME46NnqeZ4-kOqNfosUPRhjF3b2rjisusVhHvWhw31iX8g5-M1f85Z2nWDG3LNJrcrwPR0ujDPQAQFGPTIxSFgcNLBKz7Ka5VHxi4TsROG8QqsdzV7nFabgcuv92uUrJ-Yn0ZqpVjf2gPxMviciuTUAq1s4xFjAaybmlibmDL4IL3lQasgW-8VIg0nnRJkAQzYdZL35ecEnH3-uoTe-ttaXtnvLv7ZeAgWkMuXLtuwlTiVsrpeCkBNfj6A0w43YkUPwtojBae9s-LToE6V5jwzxzlSnRE6P5-c7PEN0qPZ3JO5cL4bxWTt7RUqnhExbZA1T5W_K-h0Nk%3D&sa=X&ved=2ahUKEwiEsNi-3PT8AhVHOMAKHVlBDN4Q6RN6BAgzEAE&biw=1098&bih=575&dpr=1.75) | <https://www.platformhg.com> |