FREEDOM OF INFORMATION REQUEST – 773/19

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request:

I wanted to find out more about your organisation’s approach to Direct Payments, with respect to social care and so I have compiled the attached list of questions as a Freedom of Information request.

1. Is there a social care transformation manager or personalisation lead or similar role? If yes please provide name(s), email(s) and telephone number(s).

   Answer: No

2. How many direct payments do you currently have in place for children and young people?

   Answer: 30

3. Of these, how many are managed accounts, how many are paid into bank accounts and how many are paid onto pre-paid cards?

   Answer: 21 payments by pre-pay card, 9 direct to client or through disability direct (due to the low numbers we cannot provide breakdown between the 2 categories as this could lead to identification of individuals.

4. How many direct payments do you currently have in place for adults?

   Answer: 176

5. Of these, how many are managed accounts, how many are paid into bank accounts and how many are paid onto pre-paid cards?

   Answer: Prepaid Card 87  Managed account 26  Bank accounts 63

6. If you have pre-paid cards, who is the manager with responsibility for prepaid cards? Please provide their name, position, email address and telephone number
Answer: Rutland County Council has a Direct Payment Support Officer who oversees the prepaid cards – Tina Stokes – tlstokes@rutland.gov.uk 01572 720958.

7. Please provide details of the name of the pre-paid card supplier

Answer: Prepaid Financial Services.

8. What is the annual cost of the pre-paid cards?

Answer: Nil - Rutland County Council pay.

9. How many clients/families receive support (direct payment support) to keep detailed financial records and pay invoices for their care?

Answer: Support is available from the Direct Payment Support Worker as and when required.

10. Is this service provided by a third party organisation that is commissioned by the local authority?

Answer: Rutland County Council has a Direct Payment Support Worker who deals with direct payments

11. If the service is provided by a third party organisation what is the name of the company?

Answer: Not Applicable

12. If the service is provided by a third party organisation what is the annual cost to the Local Authority

Answer: Not Applicable

13. Do you provide an in-house managed account service?

Answer: No

You are free to use any documents supplied for your own use, including for non-commercial research purposes. The documents may also be used for news reporting. However, any other type of re-use, for example by publishing the documents or issuing copies to the public will require the permission of the copyright owner, where copyright exists. Such a request would be considered separately in accordance with the relevant Re-use of Public Sector Information Regulations 2005 and is not automatic. Therefore, no permission is implied in the re-use of this information, until such a request to re-use it has been made and agreed, subject to any appropriate conditions. Any request to re-use the information should be made to me at the address below.

If you are dissatisfied with the handling of your request please contact the Data Protection Officer, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Business Support Team
Rutland County Council