21 June 2019

FREEDOM OF INFORMATION

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request:

I would be grateful if you could provide the answers to each of the five questions below as part of the Freedom of Information Act 2000.

1. On average, how many days does it take for you to turnaround a void property?

2. What percentage of repairs and maintenance jobs do you complete within the first appointment?

3. As of 1st June 2019, how many Fire Risk Assessments are overdue?

4. In relation to your property repairs and maintenance, what is your tenant satisfaction percentage?

5. On average, how many repairs and maintenance jobs does each of your operatives complete per day?

Response:

Rutland County Council is a non-stock retaining local authority. Please find information regarding local Housing Associations attached.

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If you are dissatisfied with the handling of your request please contact the Data Protection Officer, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:
Yours faithfully

FOI Administrator
Business Support Team
Rutland County Council