



22 May 2019

## FREEDOM OF INFORMATION REQUEST – 648/19

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request / Response:

Please supply the following information about your Occupational Therapy Assessments:

1. Of adults receiving long term care and support, how many planned reviews have been completed in the last 12 months by the Council?

Answer:

- Ages 18-64 - 75 planned reviews.
- Ages 65+ - 55 planned reviews for those in receipt of services more than 12 months.

2. Of adults receiving long term care and support, what percentage received a planned review within the timescales set out and agreed by the Council?

Answer:

As at Quarter 4 of 2018/19 91% of reviews were completed within timescales.

3. Of adults in receipt of equipment and / or adaptations, how many of these received a planned review?

Answer:

All are annually reviewed.

4. What percentage of planned reviews are done face to face?

Answer:

The majority of Rutland County Council's reviews are completed face to face, with a very small exception of those not wanting to be seen.

5. What percentage of planned reviews are done over the telephone or via another method?

Answer:

There are an Insignificant number of those people not wishing for face to face contact that the percentage reply for this question would be extremely low – less than 2%.

6. What is the average waiting time for Service Users of Adult Social Care from request for Occupational Therapy Assessment to the assessment being carried out?

Answer:

Approximately 15 working days

7. What is the longest waiting time for Service Users of Adult Social Care from request for Occupational Therapy Assessment to the assessment being carried out?

Answer:

Approximately 4 months

8. Do you use any third parties to deliver Occupational Therapy assessments (e.g. locums, private sector organisations or self-employed Occupational Therapists)?

Answer:

Not as standard. Locum positions can be required to cover vacancies.

9. If so, please give the name of the organisation(s) and the number of assessments completed by each during the period 1.1.2018 to 1.1.2019?

Answer:

Rutland County Council use the Matrix system to recruit locums. We do not keep information on number of assessments completed by locums separate to our overall figures.

10. Do you have an official contract with any of the above organisations and if so, when is this due to end?

Answer:

No

11. Can you please provide contact details for the current Head of Adult Services and Review/Reassessment Team Manager?

Answer:

Name: Emma Jane Perkins

Title: Head of Service - Adult Social Care - Hospitals and community care services

Telephone: 01572 722577

Email: enquiries@rutland.gov.uk

Name: Kim Sorsky

Title: Head of Service - Prevention and Complex Care, Adult Social Services, Health & Hsg -Older Persons Services Team

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You can also complain to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House, Water lane  
Wilmslow, Cheshire  
SK9 5AF  
Tel: 01625 545700

Yours faithfully

FOI Administrator  
Business Support Team  
Rutland County Council