FREEDOM OF INFORMATION REQUEST – 488/19

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request / Response:

Under the Freedom of Information Act, I would like to request the following.

1. How many cases were referred to bailiffs each year, and how does this split between:
   a. Council tax, PCN and other debt recovery
   b. Insourced vs outsourced to a third party provider
   c. Per year (2015-18)

Answer:
The figures for council tax and business rates are as follows:

<table>
<thead>
<tr>
<th>Year</th>
<th>Bristow &amp; Sutor</th>
<th>Rossendale</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Council Tax</td>
<td>Business Tax</td>
<td>Penalty Charge Notices</td>
</tr>
<tr>
<td>2015/16</td>
<td>259</td>
<td>54</td>
<td>0</td>
</tr>
<tr>
<td>2016/17</td>
<td>188</td>
<td>14</td>
<td>53</td>
</tr>
<tr>
<td>2017/18</td>
<td>298</td>
<td>0</td>
<td>16</td>
</tr>
<tr>
<td>2018/19</td>
<td>348</td>
<td>116</td>
<td>149</td>
</tr>
</tbody>
</table>

* In accordance with the Freedom of Information Act 2000 this email message acts as a Refusal Notice.

We can confirm that we hold the information however we are unable to supply it as we consider this information to be exempt due to the low number of individuals identified.

The Council is relying on Section 40(2) – personal information in that it believes the exemption applies because the information is personal information and we believe that disclosure would not be fair or lawful because it would breach the first data protection principle as outlined in Part 4, Chapter 2 of the Data Protection Act 2018. We consider that these individuals would have a reasonable expectation of privacy.
2. Which, if any, third party providers did you use for these bailiff services, and how many cases did each manage each year (2015-18)?
   Split by Council tax, PCN and other debt recovery

   Answer:
   Please refer to our response to Question 1.

3. What was the total cost of parking enforcement services (e.g. traffic wardens, towing, clamping etc.) per year (2015-18)?
   Split between insourced vs outsourced to a third party provider

   Answer:
   Please note there is no clamp or removal service in Rutland relating to civil parking enforcement (CPE). CPE has been in-house, and operational costs were:

<table>
<thead>
<tr>
<th>Year</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015/16</td>
<td>£118,680</td>
</tr>
<tr>
<td>2016/17</td>
<td>£101,658</td>
</tr>
<tr>
<td>2017/18</td>
<td>£95,138</td>
</tr>
<tr>
<td>2018/19</td>
<td>£84,292</td>
</tr>
</tbody>
</table>

4. Which, if any, third party providers do you use to manage parking enforcement services? Please could you disclose the total amount spent with each provider per year (2015-18)

   Answer:
   Not Applicable

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If you are dissatisfied with the handling of your request please contact the Data Protection Officer, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Business Support Team
Rutland County Council