



17 January 2019

## FREEDOM OF INFORMATION REQUEST – 45/19

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request / Response:

I am aware that when someone moves away from your council area having paid some council tax beyond the date which they are moving away, they sometimes leave their council tax account in credit.

1. I want to know, how many closed or dormant council tax accounts do you have in credit and how much money is in these accounts in total?

Answer:

Rutland County Council has 346 council tax accounts with a total of £45,781.91 (from 1993 to date).

2. Could you tell me the process for applying to get one's money from one of these accounts? Is it automatically refunded?

Answer:

Rutland County Council automatically make refunds where we have bank details to return the money to, otherwise we contact the council tax payer where we hold contact details and request the information we need to make a refund. These accounts will be for those where we hold no bank details and are deceased with no details of executors or next of kin, or those that cease to be liable for council tax and we are unable to contact them.

3. If possible, and I don't wish for this to hold up the request if this can't be granted, could you also tell me how many closed or dormant council tax accounts did you have in credit one year ago and how much did the money in these accounts total?

Answer:

At the end of the last financial year Rutland County Council had 303 council tax accounts with a total of £40,381.19.

If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP

You can also complain to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House, Water lane  
Wilmslow, Cheshire  
SK9 5AF  
Tel: 01625 545700

Yours faithfully

FOI Administrator  
Business Support Team  
Rutland County Council