



07 January 2019

FREEDOM OF INFORMATION REQUEST – 11/19

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request / Response:

Please see below my request for Freedom of Information on Council Tax and Business Rates.

1. Who supplies the software you will use to calculate the council tax charge for the 2019/20 year?

Answer:  
Civica

2. Who supplies the software you will use to calculate the business rates charge for the 2019/20 year?

Answer:  
Civica

3. Who supplies the software you will use to calculate the annual award of council tax reduction / support for the 2019/20 year?

Answer:  
Civica

If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP

You can also complain to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House, Water lane  
Wilmslow, Cheshire  
SK9 5AF  
Tel: 01625 545700

Yours faithfully

FOI Administrator  
Business Support Team  
Rutland County Council