03 December 2018

FREEDOM OF INFORMATION REQUEST – 1441/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request / Response:

Please provide me with the following data with consideration given to the Freedom Of Information Act 2000.

I would like to know:

1. The number of noise complaints made to the council in 2015
2. The number of noise complaints made to the council in 2016
3. The number of noise complaints made to the council in 2017
4. The number of noise complaints made to the council in 2018, up to the date of this request (November 13th 2018)

I would be grateful if you could break your response down into the following categories of noise complaint types, or their effective equivalents:

Answer:

<table>
<thead>
<tr>
<th>Year</th>
<th>Total</th>
<th>Domestic noise *</th>
<th>Commercial noise **</th>
<th>Noise in streets ***</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>128</td>
<td>84</td>
<td>40</td>
<td>4</td>
</tr>
<tr>
<td>2016</td>
<td>118</td>
<td>78</td>
<td>34</td>
<td>6</td>
</tr>
<tr>
<td>2017</td>
<td>73</td>
<td>50</td>
<td>21</td>
<td>2</td>
</tr>
<tr>
<td>2018 (to 20/11/2018)</td>
<td>85</td>
<td>69</td>
<td>13</td>
<td>3</td>
</tr>
</tbody>
</table>

* Domestic noise: This includes loud music, barking dogs, burglar alarms and late-night parties.

** Commercial noise: This includes factory noise, fan noise, chiller noise, delivery noise,
construction site noise and music from pubs and clubs.

*** Noise in streets: This includes car alarms, ice cream chimes, machinery operating in the road and the use of loudspeakers - but excludes traffic.

If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP

You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF

Tel: 01625 545700

Yours faithfully

FOI Administrator
Business Support Team
Rutland County Council