10 October 2018

FREEDOM OF INFORMATION REQUEST – 1259/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request / Response:

I am writing to you under the Freedom of Information Act (2000), or if you think more appropriate under the Environmental Information Regulations (2004). Please could you provide answers to the below questions via email.

General:

1. What frequency are residual waste and recycling collections made in your Authority?

   Answer: Alternate weekly with residual waste collected one week and recycling collected the following. Green waste collections are also fortnightly, with half the County receiving these collections the same week as their dry recycling collections and half the County receiving these collections the same week as their residual waste collections.

1i. Are collections for residual waste and recycling made separately or together? (Please advise if separate collections are made for dry and organic recycling)

   Answer: The vast majority of collections for residual waste, recycling and green waste are made separately. A very small number of properties on a separate ‘farms and lodges’ collection round have their green waste and dry recycling collected at the same time by a split body vehicle.

2. Is residual waste collection for your authority carried out by in house resources or is it outsourced to a third party?

   Answer: All kerbside collections are contracted to a third party.

3. Is recycling collection carried out by in house resources or is it outsourced to a third party? (Please advise if there are separate contracts for dry recycling and organic recycling)

   Answer: All kerbside collections are contracted to a third party.
If waste collection is managed in house:

4. What is the approximate expenditure, per annum for:

4i. Residual waste
   Answer: See combined response to 4i and 4ii below.

4ii. Dry recycling
   Answer: See combined response to 4i and 4ii below.

   Kerbside collections of residual waste and dry recycling cost approximately £800k per annum. This figure cannot be split between residual waste and dry recycling due to the way that the contract finances are structured.

4.iii. Organic recycling
   Answer: Kerbside collections of green waste cost approx. £200k per annum. This is the physical / operational cost.

Please provide gross expenditure (before any income). Please include expenditure on collection only (i.e. no disposal costs).

If waste collection is outsourced:

5. For each outsourced contract:

5i. Which outsourcing firm(s) are used?
   Answer: Biffa Environmental Municipal Services Limited.

5ii. When did the contract(s) start?
   Answer: 1\textsuperscript{st} April 2008

5iii. When is the contract(s) due to terminate?
   Answer: 31\textsuperscript{st} March 2022

5iv. What is the total annual value of the contract(s)?
   Answer: Approximately £1,000,000.

Where spend is part of a broader multi-service contract, please provide an estimate of spend on waste services only.

6. Which of the following services are specified in the contract(s)?

6i. Waste services
   a. Collection
Answer: Not Applicable

b. Disposal of general refuse
Answer: Not Applicable
c. Disposal of recyclates
Answer: Not Applicable

6ii. Type of waste collected
a. Residual waste
Answer: Not Applicable
b. Food waste
Answer: Not Applicable
c. Co-mingled recycling
Answer: Not Applicable
d. Kerbside sort recycling
Answer: Not Applicable
e. Garden waste
Answer: Not Applicable
f. Waste Electrical and Electronic Equipment recycling (WEEE)
Answer: Not Applicable
g. Other (please specify)
Answer: Not Applicable

6iii. Non-waste services
a. Grounds maintenance
Answer: Not Applicable
b. Street cleaning
Answer: Not Applicable
c. Beach cleaning
Answer: Not Applicable
d. Public convenience cleaning
   Answer: Not Applicable

e. Gullies cleaning
   Answer: Not Applicable

f. Highways maintenance
   Answer: Not Applicable

g. Burial services
   Answer: Not Applicable

h. Operation of Household Waste Recycling Centres (HWRCs)
   Answer: Not Applicable

i. Other (please specify)
   Answer: Not Applicable

7. Does the contract(s) cover just your authority or any neighbouring authorities?
   Answer: The collection contract only covers Rutland.

8. Who was responsible for waste collection before the start of the current contract(s)?
   Answer: Waste collection was previously outsourced to a contractor.

9. Please specify which outsourcing firm and the annual value of the previous contract
   Answer: The outsourcing firm was Cory Environmental. The value is not available.

10. Does your current refuse collection contract contain targets for the diversion of waste from landfill? If so, please specify the target for each year of the contract
    Answer: The performance standard in the collection contract relates to recycling rate achievements rather than diversion of waste from landfill, as the residual waste is subject to energy recovery. Recycling rate requirements are linked to our waste strategy which is currently under review.

11. Does the authority receive rebates from recycling? (A rebate is defined as any payment received by the authority in respect to the disposal of recyclates)
    Answer: Regarding kerbside recycling, both dry recycling and green waste,
gate fees apply and no rebates are received.

12. If so, what has been the annual value of all rebates over the last three years? (please specify the years covered)

   Answer: Not Applicable

13. Does the authority take the risk of changes in commodity prices for recyclates?

   Answer: Changes in commodity prices for recyclates is currently a risk shared by the Council and the contractor.

14. Please state the nature of any risk sharing mechanisms that the authority has in place with any provider of waste management

   Other:

   Answer: The detail of the risk sharing mechanism regarding changes in commodity prices for recyclates is commercially sensitive.

15. Over the latest available period, what proportion of total collections were 'missed'? (please state the period provided)

   A 'missed' collection is any collection which is known by the authority not to have taken place on the prescribed day due to a failure of the authority or its contractor

   Answer: 52 collections were missed during August 2018, which is approximately 0.03% of collections.

16. If garden waste is collected in your authority, which of the following options apply:

   16i. Garden waste collections are free of charge to residents (i.e. the authority cover the full cost of this service)

   Answer: Does not apply.

   16ii. Garden waste is collected and paid for by residents (i.e. residents cover the full cost of this service)

   Answer: Does apply.

   16iii. Residents pay a contribution to garden waste collection but it is partially subsidised by the authority

   Answer: Does not apply.

   16iv. Residents pay a one-off ‘bin fee’ for a green bin that will then be collected by the council

   Answer: Does not apply.
If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Business Support Team
Rutland County Council