



27 September 2018

FREEDOM OF INFORMATION REQUEST – 1220/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request / Response:

I am writing to you under the Freedom of Information Act (2000) to request the following information relevant to ICT strategy and expenditure for secure mobile working:

1. What is the number of Full Time Equivalent staff employed by the Council?

Answer: Rutland County Council currently employs 255 full time permanent staff.

2. How many mobile devices (e.g. smart phones / tablets) are owned/managed by the Council?

Answer: Rutland County Council has 265 Mobile devices with EE that are smart phones/tablets.

3. Who is your mobile phone carrier/device provider?

Answer: EE

4. Who is your preferred/incumbent reseller for software?

Answer: The relationship, service and coverage with EE has proved to be excellent and Rutland County Council are happy with staying with EE as a provider. However we would consider alternatives that offer better value for money.

5. What email Exchange server are you running? Is this on-premise or Cloud hosted?

Answer: Rutland County Council have moved our .gov.uk emails to Office365 and so is hosted. We are currently removing our on premise gcsx emails.

6. What is your budget for mobile working? What is the split of this between hardware and software?

Answer: Rutland County Council have no specific budget for mobile working.

7. Where are ICT purchasing decisions taken / who are the key decision makers?

Answer: Please use the following details:

Andy Nix
Head of IT and Customer Services
Rutland County Council
Catmose, Oakham, Rutland LE15 6HP
t: 01572 758360
e: anix@rutland.gov.uk

8. Who would be the best initial contact for mobile & ICT Projects?

Answer: Please use the following details:

Andy Nix
Head of IT and Customer Services
Rutland County Council
Catmose, Oakham, Rutland LE15 6HP
t: 01572 758360
e: anix@rutland.gov.uk

9. What Mobile Device Management (MDM) solutions are you using? When is the renewal next due?

Answer: Rutland County Council uses MobileIron, with a renewal date in May each year.

10. What mass communications / crisis communication tools are in use (e.g. for lone-workers)? When is the renewal next due?

Answer: Rutland County Council does not have a crisis communication system.

11. Who do you currently use for penetration testing / ICT health checks? When are vendor evaluations next scheduled for?

Answer: Rutland County Council does not provide information on who delivers our ICT health checks. There are no planned dates for the next vendor evaluations.

12. What files-sharing solutions / collaboration tools are in use? When are these next due for evaluation?

Answer: Rutland County Council are expecting to use Office365 for this. The licences are for renewal in May each year.

13. What other IM solutions are in use (e.g. WhatsApp / BBMe/ Skype for Business)? When are these next due for evaluation?

Answer: Rutland County Council are expecting to use Office365 for this. This

renewal is part of the O365 renewal (please see question 12).

If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP

You can also complain to the Information Commissioner at:

The Information Commissioner's Office

Wycliffe House, Water lane

Wilmslow, Cheshire

SK9 5AF

Tel: 01625 545700

Yours faithfully

FOI Administrator

Business Support Team

Rutland County Council