



17 September 2018

FREEDOM OF INFORMATION REQUEST – 1153/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request / Response:

I wish to submit a request to the organisation around their hosting contract with 3rd party suppliers.

The type of contract I wish to see is below:

- Dedicated hosting- Managed environment
- Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
- Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?

Answer: The majority of our data centre remains on premise and therefore 'dedicated hosting' by the definitions provided. This dedicated hosting is managed internally by the IT service. We do have some scenarios where a third party hosts the application as part of their wider support and delivery of the system. For instance our LiquidLogic application is provided by the supplier who manages the application, the system and the support and maintenance. In the circumstances where there the third party supplies a system and additional services around the management of the application we are defining this as a managed service and outside the definitions provided.

2. Who is the supplier of the contract? If possible can you also provide me with the name of vendor, if applicable?

Answer: Dedicated Hosting – Internal IT Service

3. What is the annual contract value for each contract?

Answer: Dedicated Hosting – Not Applicable

4. What type of cloud environment?

- Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.

- Public Cloud - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

- Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

Answer: Dedicated Hosting – Not Applicable

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.

Answer: Dedicated Hosting – Not Applicable

6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.

Answer: Dedicated Hosting – Not Applicable

7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.

Answer: Dedicated Hosting – Not Applicable

8. What is the contract period in years? Please include whether the agreement has any extension periods?

Answer: Dedicated Hosting – Not Applicable

9. What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better.

Answer: Dedicated Hosting – Our VMWare estate and associated servers.

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Answer: Andy Nix | Head of IT and Customer Services
Rutland County Council
Catmose, Oakham, Rutland LE15 6HP
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e: anix@rutland.gov.uk

If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP

You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Business Support Team
Rutland County Council