



29 August 2018

FREEDOM OF INFORMATION REQUEST – 1073/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request / Response:

Mobile Telephony

1. Name of supplier

Answer: EE

2. Total spend with supplier in a recent 12 month period (all spend, including hardware)

Answer: The spend in the financial year 17/18 was £35,432.

3. Of total spend, how much of the spend related to mobile device usages charges including line rental

Answer: Rutland County Council's accounting system only stores the total invoice.

4. Current number of connections (SIMs)

Answer: As at 2/8/2018 Rutland County Council has 265 connections.

5. Contract model (co-terminus / term per connection / both)

Answer: Rutland County Council has a term per connection model.

6. Contract end date

Answer: Various

7. What procurement route has been used for your mobile contract

Answer: Direct award to EE under the terms of the framework RM1045.

8. Contact details of the key decision maker when the contract is renewed or retendered:

a. Name

Answer: Andy Nix

b. Department

Answer: IT

c. Job Description

Answer: Head of ICT and Customer Services

d. Telephone

Answer: 01572 758360

e. Email

Answer: anix@rutland.gov.uk

Fixed Line Telephony

1. Name of supplier

Answer: Daisy

2. Total spend with supplier (on fixed line telephony) in a recent 12 month period

Answer: Based on an sample bill our spend on fixed lines is approximately £25,500 (ex VAT)

3. Number of ISDN30 bearers

Answer: Please see Question 4.

4. Number of ISDN30 channels

Answer: Rutland County Council has 30 x ISDN30e Channel Rental. We do not record the number of bearers we have but believe this to be 2.

5. Number of PSTN lines

Answer: Rutland County Council has 470 DDI rentals.

6. Number of SIP trunks

Answer: None

7. Number of SIP channels

Answer: None

8. Contract End Date

Answer: Currently on a rolling contract.

9. What procurement route has been used for your fixed line contract

Answer: Rutland County Council does not hold this information.

10. Contact details of the key decision maker when the contract is renewed or retendered:

a. Name

Answer: Andy Nix

b. Department

Answer: IT

c. Job Description

Answer: Head of ICT and Customer Services

d. Telephone

Answer: 01572 758360

e. Email

Answer: anix@rutland.gov.uk

Internal telephony

1. Name of PBX infrastructure maintenance supplier

Answer: Leicestershire HiS (<https://www.leics-his.nhs.uk/>)

2. Total spend with supplier (on internal telephony maintenance and hardware) in a recent 12 month period

Answer: £11,549

3. Of total spend, what was the spend on physical kit

Answer: £0 - the spend is entirely support and maintenance.

4. Of total spend, what was the spend on licences

Answer: £0 - the spend is entirely support and maintenance.

5. Switch Manufacturer(s) and Model Number(s)

Answer: FreePBX

6. Number of ports being used

Answer: It is a bit unclear what this question refers to.

7. Contract End Date for maintenance contract

Answer: Currently on a rolling contract.

If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Business Support Team
Rutland County Council