



16 August 2018

FREEDOM OF INFORMATION REQUEST – 1022/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request:

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the type of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

1. Contract Title: Please provide me with the contract title.

Answer: Rutland County Council does not hold formal titles for these contracts.

2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)

Answer: Ongoing Support and Maintenance.

3. Existing/Current Supplier: Please provide me with the supplier name for each contract.

Answer: Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)

Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor
Production Support Coverage VMware vCenter Server 6 Standard for vSphere 6
(Per Instance)
Production Support Coverage VMware vCenter Server 6 Standard for vSphere 6
(Per Instance)
Production Support Coverage VMware vSphere 6 with Operations Management
Enterprise for 1 processor
Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor
Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor

Supplier: ATN Ltd
Annual Support: £13,835
Contract Duration: 1 year
Contact Expiry: October 2018
Review Date: Expected August 2018

Storage Area Network Maintenance/Support

Supplier: Novosco Ltd
Details: Dell EMC (live and DR) and 4 VM Hosts
Annual Support: £14,544
Contract Duration: 1 year
Contact Expiry: March 2018
Review Date: Currently being reviewed

Server Hardware Maintenance

Beyond servers that have existing warranty within the business.

Supplier: One Source IT
Details: PowerEdge R610, PowerEdge 1950, PowerEdge 2900,
PowerEdge 1950, PowerEdge 2900
Annual Support: £470
Contract Duration: 1 year
Contact Expiry: September 2018
Review Date: September 2018

Operating System / Software (Platform):

The operating system used is: Windows, Linux, Vsphere.

Purchase of Servers: Rutland County Council does not have any specific information on time periods of most activity – we believe this to be Q4 of each financial year.

Number of Physical Server: Please can you provide me with the number of physical servers. 26 servers

Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers. 4 physical servers are run which hosts 93 virtual machines

4. Brand: Please state the brand of hardware or software

Answer: Various – see above Q3

5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

Answer: Various – see above Q3

6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

Answer: Various – see above Q3

7. Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)

Answer: Various – see above Q3

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

Answer: Various – see above Q3

9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

Answer: Various – see above Q3

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

Answer: Various – see above Q3

11. Number of Physical Server: Please can you provide me with the number of physical servers.

Answer: Various – see above Q3

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.

Answer: Various – see above Q3

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance I need at least a sentence.

Answer: These contracts are for external support and maintenance of the hardware/software.

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Answer: Andy Nix

Head of IT and Customer Services

Tel: 01572 758360

Email: ANix@Rutland.gov.uk

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract Response:

If you are dissatisfied with the handling of your request please contact the Data Protection Officer, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office

Wycliffe House, Water lane

Wilmslow, Cheshire

SK9 5AF

Tel: 01625 545700

Yours faithfully

FOI Administrator

Business Support Team

Rutland County Council