



03 August 2018

FREEDOM OF INFORMATION REQUEST – 926/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request:

Please can you send me the organisation’s Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
- Managed- If this includes services than just LAN.

1. Contract Type: Managed or Maintenance

Answer: Rutland County Council does not have a LAN contract as such. We have certain switches under the original manufacturers support and maintenance or provided by a third party maintenance. IT is provided by an in house team.

2. Existing Supplier: Who is the current supplier?

Answer: The maintenance of network hardware is across two suppliers Bechtle and Maintel.

3. Annual spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.

Answer:

Bechtle	£4,687
Maintel	£2,514

4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

Answer: Rutland County Council have approximately 480 staff.

5. Number of Sites: The number of sites, where equipment is supported by each contract?



Answer: Rutland County Council have one primary site with around 80% of staff but we also operate from 3 other sites (plus some very small locations with very limited IT equipment).

6. Hardware Brand: What is the hardware brand of the LAN equipment?

Answer: Rutland County Council have various hardware brand of the LAN equipment?

7. Contract Description: Please provide me with a brief description of the overall contract.

Answer: Rutland County Council does not have a LAN contract but the support and maintenance is the replacement of faulty equipment.

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include?

Answer: These are 1 year contracts

9. Contract Expiry Date: When does the contract expire?

Answer: The contracts expire at various dates.

10. Contract Review Date: When will the organisation is planning to review the contract?

Answer: See answer to Q9.

11. Responsible Officer: Contact details including name, job title, contact number and email address?

Answer: Andy Nix | Head of IT and Customer Services
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www.rutland.gov.uk

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

Answer: Not Applicable

If the contract is managed by a 3rd party e.g. Can you please provide me with

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation is planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Answer: Not Applicable

If you are dissatisfied with the handling of your request please contact the Data Protection Officer, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Business Support Team
Rutland County Council