FREEDOM OF INFORMATION REQUEST – 800/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request/Response:

1. How many reports of potholes or road surface defects were made to the local highways authority by members of the public in 2014, 2015, 2016 and 2017? (Please specify if the data is for potholes only or all road surface defects)
   
   Answer: Rutland County Council does not specifically record this information.

2. How many reports of potholes or road surface defects were made to the local highways authority by members of the public BY MONTH in the years 01 April 2016-31 March 2017; 1 April 2017-31 March 2018? (Please specify if the data is for potholes only or all road surface defects)

   Answer: Rutland County Council does not specifically record this information.

3. What was the average time (calendar days) to repair reported potholes in 2014, 2015, 2016 and 2017?

<table>
<thead>
<tr>
<th>Year</th>
<th>Average Calendar Days to Complete from Reported Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>5</td>
</tr>
<tr>
<td>2015</td>
<td>5</td>
</tr>
<tr>
<td>2016</td>
<td>7</td>
</tr>
<tr>
<td>2017</td>
<td>7</td>
</tr>
<tr>
<td>Total Average</td>
<td>6</td>
</tr>
</tbody>
</table>

If you are dissatisfied with the handling of your request please contact the Data Protection Officer, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700
Yours faithfully

FOI Administrator
Business Support Team
Rutland County Council