FREEDOM OF INFORMATION REQUEST – 731/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request/Response:

In light of the fact that you have re-commissioned your homecare contracts very recently (or were scheduled to) could you please answer the questions below?

If you are unable to provide the information because you are still going through the commissioning process and are therefore unable to provide any updated answers then it would be appreciated if you could tell me when you expect the process to be finished by.

1. Please list all the providers of homecare services that you commission

<table>
<thead>
<tr>
<th>Provider</th>
<th>Start Date</th>
<th>End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bluebird Care</td>
<td>08/05/13</td>
<td>31/03/19</td>
</tr>
<tr>
<td>Velvet Glove</td>
<td>08/05/13</td>
<td>31/03/19</td>
</tr>
<tr>
<td>A&amp;R Guardian</td>
<td>01/04/16</td>
<td>31/03/19</td>
</tr>
<tr>
<td>Cathedral Home Care</td>
<td>01/04/16</td>
<td>31/03/19</td>
</tr>
<tr>
<td>For You Healthcare</td>
<td>01/04/16</td>
<td>31/03/19</td>
</tr>
<tr>
<td>The Caring Company</td>
<td>01/04/16</td>
<td>31/03/19</td>
</tr>
<tr>
<td>Unique Superior Care</td>
<td>01/04/16</td>
<td>31/03/19</td>
</tr>
<tr>
<td>Melton Care Services</td>
<td>25/01/17</td>
<td>31/03/19</td>
</tr>
<tr>
<td>Home Straight</td>
<td>12/10/17</td>
<td>31/03/19</td>
</tr>
</tbody>
</table>

2. Please list the start and end date of their contracts

Answer: See above table.

3. Please tell me how many staff each provider employs to provide this service? (If the exact number is not known, please give an approximate number)

Answer: Rutland County Council do not have information on the staffing levels of providers, we do not require this information.

4. Please can you also indicate the nature of each contract? (i.e. whether they are spot contracts or guaranteed a certain number of hours)

Answer: All our domiciliary contracts are spot contracts with no guaranteed number of hours.
5. If the providers are paid for guaranteed hours, please indicate how many each contractor is allocated

   Answer: Not Applicable

6. Do you have any in-house provision of homecare services? If so how many hours in total allocated?

   Answer: Delivery fluctuates dependent on demand. For w/c 4th June total in-house provision was 96 hours.

If you are dissatisfied with the handling of your request please contact the Data Protection Officer, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Business Support Team
Rutland County Council