



15 May 2018

FREEDOM OF INFORMATION REQUEST – 579/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request/Response:

Under the freedom of information act 2000, I write to obtain the following information about the organisations information technology infrastructure equipment:

- 1. What is your annual IT Budget for 2017, 2018 & 2019?

Answer:

Financial Year	Approved Budget
2016/17	£1,396,400
2017/18	£1,180,000
2018/19	£1,379,600

- 2. Storage:

- a. What storage vendor(s) and models do you currently use?

Answer: In accordance with the Freedom of Information Act 2000 this message acts as a Refusal Notice.

The Council is relying on Section 41 of the Act - information provided in confidence. The Council has a duty of confidence to due to the security impact of releasing this information. The disclosure of the information would constitute an actionable breach of confidence.

- b. What is the capacity of the storage data in TB & How much of this is utilised?

Answer: 21 x 900GB 10K 6GB SAS DISK DRIVE
17 x 900GB 10K 6GB SAS DISK DRIVE

- c. What were the installation dates of the above storage vendor(s)? (Month/Year)

Answer: March 2013



d. When is your planned (or estimated) storage refresh date? (Month/Year)?

Answer: Rutland County Council is expecting to start discussions on future needs in August 2018.

e. Do you have any extended warranties, if so, with which supplier?

Answer: Rutland County Council operate on support that is classified as 'Premium Support'.

f. What is your estimated budget for the storage refresh?

Answer: Rutland County Council have no specific budget allocated.

3. Server/Compute:

a. What server vendor(s) and models do you currently use?

Answer: In accordance with the Freedom of Information Act 2000 this message acts as a Refusal Notice.

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b. What were the installation dates of the above server vendor(s)? (Month/Year)

Answer: Servers would have been installed across a range of dates that are not recorded.

c. When is your planned (or estimated) server refresh date? (Month/Year)

Answer: Rutland County Council have no plans to replace servers – we tend to consider on a case by case basis.

d. What is your estimated budget for the server refresh?

Answer: Rutland County Council has no specific budget allocated.

e. Do you have any extended warranties, if so, with which supplier?

Answer: Rutland County Council do not have extended warranties.

f. Which operating systems are used?

Answer: Windows 2008, Windows 2008 R2, Windows 2012.

4. Network & Security:

a. What network vendor(s) and models do you currently use?

Answer: In accordance with the Freedom of Information Act 2000 this message acts as a Refusal Notice.

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- b. What are the quantities of the Edge, Core and MP used in your network?

Answer: Rutland County Council does not hold this information.

- c. What network architecture is currently used?

Answer: Rutland County Council does not hold this information.

- d. What security solutions are being utilised?

Answer: In accordance with the Freedom of Information Act 2000 this message acts as a Refusal Notice.

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- e. What were the installation dates of the above network vendor(s)?

Answer: Network equipment would have been installed across a range of dates that are not recorded.

- f. When is your planned (or estimated) Network refresh date? (Month/Year)?

Answer: Rutland County Council has no plans with a specific date to replace network equipment – we tend to consider on a case by case basis.

- g. What is your estimated budget for the Network refresh?

Answer: Rutland County Council has no specific budget allocated.

- h. When did you install your current Wi-Fi environment?

Answer: Wifi equipment would have been installed across a range of dates that are not recorded.

5. End User Devices:

- a. How many desktops/laptops are deployed by the Council?

Answer: 575

- b. How many mobile devices [Phones & tablets etc] are deployed by the council?

Answer: Rutland County Council has 238 mobile phones issues to staff.

c. What were the installation dates of the above desktop/laptops?

Answer: Installation dates of desktop/laptops are varied.

d. When is your planned (or estimated) desktop/laptop refresh date? (Month/Year)

Answer: Rutland County Council has no plans with a specific date to replace desktop/laptops equipment.

6. Backup, DR and BC:

a. What device/system do you use for your daily backups (e.g tape or disk)

Answer: DR SAN, Disk and Tape.

b. What backup software do you use?

Answer: BackupExec

c. How much data do you backup, in TB?

Answer: Rutland County Council does not hold this information.

d. Do you use a third party to provide a Business Continuity service (e.g. office workplace recovery or infrastructure ship-to-site solutions)?

Answer: Yes, we have DR contract for server equipment.

e. Does your current recovery solution meet your stakeholder's expectations?

Answer: Yes

f. Do you already backup into the cloud?

Answer: No

g. Do you have a documented disaster recovery & business continuity plan in place?

Answer: Yes

7. Number of Physical servers?

Answer: Rutland County Council does not hold this information.

8. Number of virtualised servers? & Which Virtualisation platform do you use?

Answer: VMWare

9. Do you have a cloud strategy if so what is it?

Answer: Rutland County Council does not have a formal cloud strategy. We are however looking for opportunities to remove on-premise servers.

10. Do you use Azure or Amazon Web Services?

Answer: No

11. Do you use or are you planning to use MS O365?

Answer: Rutland County Council uses O365

12. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks utilised.

Answer: Rutland County Council does not have a formal list of IT re-sellers that we only work with.

13. Do you have a Software Asset Management Policy? If so what is it?

Answer: Rutland County Council does not have a formal Software Asset Management Policy.

14. Who is responsible for your Software Asset Management?

Answer: Andy Nix - Head of IT and Customer Services

15. How much did you pay in the last financial year for software licenses?

Answer: Rutland County Council does not hold this information.

16. If applicable, how many people are using Office 365?

Answer: Rutland County Council are currently transferring staff to O365. We expect around 450 staff to be using O365.

17. Who are your top three software vendors by revenue?

Answer: If this the annual support and maintenance then the answer is Capita, Hoople Ltd and Civica.

18. What are the contractual renewal dates for those three vendors?

Answer:

Capita – Annual 1 year support and Maintenance/

Hoople Ltd – please see:

<http://rutlandcounty.moderngov.co.uk/ieListDocuments.aspx?CId=133&MID=279#A12227>

Civica – please see:

<http://rutlandcounty.moderngov.co.uk/ieListDocuments.aspx?CId=133&MId=1660&Ver=4>

19. Have you been audited by those three vendors? If so the date of the audit.

Answer: No

20. Do you currently measure software usage versus the number of licenses purchased?

Answer: No

21. Do you use a software asset management and/or software inventory tool? If so which one(s)?

Answer: ManageEngine

22. Are you actively moving any applications/infrastructure into a cloud environment? If so who is responsible for this?

Answer: No specific projects at this point in time.

23. What is the total number of IT staff employed by the organization: Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable.

Answer: 11

24. Who is Head of IT?

Answer: Andy Nix, Head of IT and Customer Services
01572 758360
anix@rutland.gov.uk

25. Who is Head of Procurement?

Answer: Clare Ellis
Head of Welland Procurement Unit
07876574944
cellis@melton.gov.uk

26. Do you have a managed/shared service with any other councils?

Answer: Rutland County Council does not have a managed/shared service within the scope of IT.

27. Do you normally purchase equipment and services as a capital investment (Cap-Ex) or ongoing operational charges (Opex).

Answer: This would depend on the specific project.

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Wilmslow, Cheshire
SK9 5AF
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Yours faithfully

FOI Administrator
Corporate Support Team, Rutland County Council