FREEDOM OF INFORMATION REQUEST – 495/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request:

The Care Act 2014 places clear legal responsibilities on the council where a care provider fails. It makes it clear that local authorities have a temporary duty to ensure that the needs of people continue to be met should their care provider become unable to continue to provide care because of business failure, no matter what type of care they are receiving. Should a care provider fail financially and services cease, the local authority must take steps to ensure that all people receiving care do not experience a gap in the services they need.

1. What arrangements, if any, are in place to enable the council to meet these obligations?

   Answer: Please click on link below:
   
   [http://www.rutlandapp.co.uk/?s=provider+failure&cat=-23&submit](http://www.rutlandapp.co.uk/?s=provider+failure&cat=-23&submit)

2. Does the council have a provider failure contingency plan, and if so where can a copy be obtained?

   Answer: Please click on link below:

   [http://www.rutlandapp.co.uk/?s=provider+failure&cat=-23&submit](http://www.rutlandapp.co.uk/?s=provider+failure&cat=-23&submit)

3. Does the council have an identified provider or partner to support them in the event of provider failure, if yes, what is the name and business address of this partner?

   Answer: Rutland County Council does not have an identified provider or partner to support them in the event of provider failure.

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If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP

You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Corporate Support Team, Rutland County Council