09 May 2018

FREEDOM OF INFORMATION REQUEST – 491/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request & Response:

1. Does the council have an in-house adults domiciliary care service, if yes how many hours of care did it deliver in the period from 1st October to 31st December 2017?

Answer: Rutland County Council does have an in-house domiciliary care service which delivered 291 hours and 19 minutes of care in the period 1st October to 31st December 2017.

2. How many hours of care were commissioned by the council from private domiciliary providers in the period from 1st October to 31st December 2017?

Answer: Older Person 10,178 hours provided
Physical Disabilities 6,435 hours provided
Learning Disabilities 4,498 hours provided

3. What is the average hourly rate currently paid by the council for Domiciliary Care to its contracted providers?

Answer: £16.46

4. What are the names and business addresses of the council's contracted care providers?

- Answer: Velvet Glove Ltd: 4 Tunwell Lane, Old Village, Corby, Northants NN17 1AR
- Bluebird Care (Peterborough & Rutland) (Mason Thomas Ltd): 16 Wharf Road, Stamford, Lincolnshire, England, PE9 2EB
- For You Healthcare Ltd: 50 Church Street, Deeping St James, Peterborough PE6 8HD
- Unique Superior Care Ltd: 15 Kennedy Close, Oakham, Rutland, LE15 6LL
- The Caring Company Rutland Ltd: Casterton Suite, The King Centre, Main Road, Barleythorpe, Oakham LE15 7WD
5. When does the current contract expire and if there are there any extension periods, what are these?

Answer: the current contract ends 31/05/2018, and is being extended until 31/03/2019.

6. What hourly rate is currently paid by the Council to Domiciliary Care Service Users who request Direct Payments?

Answer: £11.50

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If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Corporate Support Team, Rutland County Council