Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request:

1. I wish to make a request under the freedom of information act for information that relates to the highways inspection reports and procedures for maintenance workers and anything that relates to the fixing of signs including the correct height that you advise your staff and the legislation that maintenance engineers need to adhere to:

   Answer: All signs installed in accordance with Traffic Signs Manual. (chapter varies depending on type of sign)

2. What are the procedures should there be a report of a water leak which causes the sign to sink and what procedures are in place to inform the necessary water authority of such a leak?

   Answer: Would be reported as a service request and passed to an inspector for assessment. Action would be dependent on the nature of the defect. If immediately dangerous, it would be passed to our contractor to make safe within 2 hours.

3. I would also like to know how many personal injury reports you have had in the last 10 years where people have been injured as a result of dangerous, low and hazardous road signs on pavements in your area?

   Answer:

<table>
<thead>
<tr>
<th>Date</th>
<th>Injury</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>30/6/2012</td>
<td>Head</td>
<td>Claimant walked into sign.</td>
</tr>
</tbody>
</table>

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been made and agreed, subject to any appropriate conditions. Any request to re-use the information should be made to me at the address below.

If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Corporate Support Team, Rutland County Council