



10 April 2018

FREEDOM OF INFORMATION REQUEST – 343/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request:

Can you please confirm the following:-

1. Have you changed the IT system that supports the delivery of your revenues and benefits system in the last 5 years?

Answer: Please see our online report for the Cabinet meeting Tuesday 19<sup>th</sup> September:

<http://rutlandcounty.moderngov.co.uk/ieListDocuments.aspx?CId=133&MId=1660&Ver=4>

2. If you answered yes could you please provide the following details:-

- a. An indication of the cost incurred in delivering the IT system change
- b. the time lag the system change required
- c. if you needed to run 2 systems at the same time during change over
- d. whether the service provision has improved as a result of the change

Answer: Not Applicable

3. Alternatively if you have answered no to the first question could you indicate if this is because:-

- a. You feel your current IT system provides the service level you require
- b. The cost of change is considered too prohibitive to consider a change
- c. The decision not to change followed the completion of a soft market test
- d. If there is an alternative reason could you please confirm what this is

Answer: Please see report for background of decision.

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You can also complain to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House, Water lane  
Wilmslow, Cheshire  
SK9 5AF  
Tel: 01625 545700

Yours faithfully

FOI Administrator  
Corporate Support Team, Rutland County Council