FREEDOM OF INFORMATION REQUEST – 319/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request & Response:

I wish to make the following Freedom of Information Request.

In respect of non-residential services, please provide the following information:

1. How many new Fairer Charging applications have you received in the last 12 months?

Answer:
There were 70 Fairer Charging assessments that we can identify in the last 12 months for new clients

2. What has been the average on-going monthly caseload over the last 12 months?

Answer:
No record of the monthly caseload is recorded. There are 177 clients as of the 13 March 2018

3. What is the percentage of clients who make a contribution towards their care costs?

Answer:
61.6% of the clients make a contribution towards their care costs

4. What is average weekly contribution by clients towards their care costs?

Answer:
The average weekly contribution if all clients are taken into account is £47.46. This rises to £77.07 if those not paying any contribution are excluded

5. Which software solution(s) do you use for the processing of Fairer Charging applications?

Answer:
Fairer Charging applications and reviews are processed through the ContrOCC system
6. Which service area is responsible for processing Fairer Charging applications / reviews?

Answer:
Fairer Charging applications and reviews are processed by the Community Care Finance team within the Revenues department of the Council.

7. Do you routinely review client income details on an annual basis?

Answer:
Yes, all assessments are reviewed on an annual basis.

8. Do you routinely review Disability Related expenditure on an annual basis?

Answer:
Disability Related expenditure is reviewed at each annual assessment.

9. Are annual increases in client welfare benefit entitlements updated manually or automatically?

Answer:
There is an automatic process for updating appropriate welfare benefits on an annual basis.

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If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP. You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Corporate Support Team, Rutland County Council