



Rutland County Council

Rutland County Council

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12 March 2018

FREEDOM OF INFORMATION REQUEST – 295/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request:

First, please can you confirm whether or not the Council operated an internal Enforcement Agent team for Council Tax, National Non-Domestic Rates, Housing Benefit overpayments, or any combination of the three, during the 2016/2017 financial year?

If so, please can you answer the following four questions, all in reference to the 2016/2017 financial year?

1. How many staff were employed in your internal enforcement agent team for Council Tax, NNDR and Housing Benefit Overpayments by FTE?
2. Which IT platform does your internal enforcement agent team use?
3. What percentage of the Enforcement Agent fees charged by your internal team has been successfully collected?
4. Of the monies passed to your internal enforcement agent team for collection, what percentage has been successfully collected in relation to each of Council Tax, NNDR and Housing Benefit overpayments?

Response:

Rutland County Council does not operate or employ its own enforcement agents.

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If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland



You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Corporate Support Team, Rutland County Council