Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request:

I am a resident of Penn Street with a residents parking permit. Yesterday I observed a new notice of restricted parking as shown in the attached photograph.

I am therefore writing as I would appreciate your clarification on the following points:

1. Is this change to parking the result of the new development of apartments off Penn St?

2. What is the reason for this change and when was it published as I can find no reference to the proposed change on your website nor any record of a public notice to this effect?

3. The times detailed on the amended sign sellotaped over the existing one are ambiguous and are also in contradiction to the statement on the yellow coloured notice.

4. Your website states parking restrictions apply on Penn Street Monday to Saturday 8 AM to 6 PM but your street signs say 8 AM to 8 PM. Is this an error on the signs as I have never seen a notice altering the times from 6PM to 8PM? Please see attached a second photograph of the relevant sign and confirm which hours apply.

5. What provision is being made by the council to provide alternative parking arrangements for affected residents with parking permits who would otherwise be using this section of the street to park. In the last year residents were subjected to a 60 percent increase in the cost of their parking permits and still have to pay the same council tax as those residents who do not require a permit. It is therefore not unreasonable to expect some form of replacement facility?
6. I have re-reviewed the planning decision reference number 2016/0537/MAJ and note in the decision notice it refers to a requirement for the developer to prepare a construction vehicle access plan. Under the Freedom of Information Act 2000 please will you provide me with a copy of this plan or alternatively a link to where this can be viewed on your Council’s website.

Response to question 1-5:

Please note that most of the questions have already been addressed via Councillor Callaghan. Councillor Callaghan has confirmed that the information supplied has been passed to the resident. The resident has also been included in a mailshot.

Please refer to Attachment 1 - Attachment 1 - Email Parking on Penn Street and Attachment 2 - Letter to residents.

There is also the issue of overlap. The resident’s concerns were mostly dealt with through Councillor involvement before the original Letter was received by the Parking Manager.

On that basis these 5 questions have already been addressed with the resident.

Response to question 6:

Patrick Gear – Senior Planning Officer states:
'"The reference to a Construction Vehicle Access Plan is only in an advisory note on the planning permission, it is not a planning requirement. The Planning Authority does not have a copy of such a Plan."

There has been an email between our Highways department and Paul Basham Associates 8/12/2017 which deals with some traffic management:
"Further to our conversation this morning, above is the TTRO application form if you could please fill it in and return it to highways@rutland.gov.uk. I have some stipulations to this. The order will be Monday to Friday 09:00 until 18:00. Having discussing this with Parking we are going to insist that you have NO Deliveries until after 09:00 as there are single yellow lines along Penn Street and residents park both sides of the street overnight. You can to speak to James who may be able to provide signage (at a cost) but you will have to provide legal No Waiting cones.

I would also insist that site traffic enters Oakham via Burley Park Way on to Uppingham Road, South Street and on to Penn Street. It is vital that this is adhered to as we will be remodelling the High Street area of the town whilst you are working so your traffic needs to be away from this area. STW will also have New Street from the first week in January for up to three weeks and their diversion route is along South Street so if you could refrain from having any large site vehicles turning up during this time please.

Before you start if you could put together a letter to the Penn Street residents explaining as much as you can about TTRO and the work you will be doing as this will go a long way to keeping residents on side. If when you have put this together you could send a copy to me and I will send out a press release.

Also as discussed if you could ask the site agent to speak to me sooner rather than later about other works that will encroach on to the highway, so that we can co-ordinate these works and have a timetable as bearing in mind the amount of work that is happening in and around the town.

If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP You can also complain to the Information Commissioner at:
Yours faithfully

FOI Administrator
Corporate Support Team, Rutland County Council
Thanks, please refer to the attached letter.

James von der Voelsungen | Parking Services Manager

Rutland County Council

Catmose, Oakham, Rutland LE15 6HP

t: 01572 722 577 (x0989) | e: jvondervoelsungen@rutland.gov.uk

www.rutland.gov.uk

From: Ben Callaghan
Sent: 21 January 2018 16:04
To: Parking Management
Subject: Re: Parking on Penn Street

James

Yes I informed her of the steps being taken.

Regards

Ben Callaghan

Councillor - Oakham South East

Sent from my iPad

On 19 Jan 2018, at 10:36, Parking Management <parkingmanagement@rutland.gov.uk> wrote:

Cllr Callaghan
Prior to my response below, our CST team received a copy of the letter sent to you from Ms Thomas and also a letter from her to us which is being regarded as a complaint and Freedom of Information Request. The prior letters have now come to my attention.

Please may I ask whether my findings below were fed back to the resident and when, so I can best respond.

Call me if you need to. My mobile is 07773 046 979.

Kind regards

James von der Voelsungen | Parking Services Manager

Rutland County Council

Catmose, Oakham, Rutland LE15 6HP

t: 01572 722 577 (x0989) | e: jvondervoelsungen@rutland.gov.uk

www.rutland.gov.uk

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From: Parking Management
Sent: 16 January 2018 15:00
To: Ben Callaghan
Cc: Dave Brown; Marcus Brown
Subject: FW: Parking on Penn Street

Cllr Callaghan

Dave Brown has authorised me to offer Penn St resident permit holders the ability to park in Brooke Rd car park Monday-Friday free of change.
A letter will go out very soon, possibly today.

Looking through Jane Thomas’ letter to you, points to address:
The yellow suspension sign is as it should but we will write in under the dates that the suspension only applies Mon-Fri 8am-6pm for added clarity.
The temporary white sign could benefit from amendment to become:
<image001.png>

Our Highways department published the Order 11th January 2018. I do not believe consultation is required for such Orders and suspensions. To retract the Order, it is best to contact
highways@rutland.gov.uk.

In terms of Planning and McCarthy & Stone operations, comment would be best directed to
planning@rutland.gov.uk.
Kind regards

James von der Voelsungen | Parking Services Manager
Rutland County Council
Catmose, Oakham, Rutland LE15 6HP
t: 01572 722 577 (x0989) | e: jvondervoelsungen@rutland.gov.uk
www.rutland.gov.uk

From: Dave Brown
Sent: 16 January 2018 09:08
To: Parking Management
Cc: Ben Callaghan
Subject: FW: Parking on Penn Street

James,

Please can you advise Councillor Callaghan and Ms Thomas of the alternative arrangements we have made for residents parking.

Thanks,

Dave

Dave Brown | Director for Places (Environment, Planning and Transport)
Rutland County Council
Catmose, Oakham, Rutland LE15 6HP
t: 01572 758461 | f: 01572 772395
e: dbrown@rutland.gov.uk
www.rutland.gov.uk

From: Ben Callaghan
Sent: 16 January 2018 08:01
To: Dave Brown
Cc: Oliver Hemsley
Subject: Fwd: Parking on Penn Street

Dear Dave

I have had this email from a resident in my ward.
Please could you let me know who I should refer this to, so I can have a response to pass on to the lady?

Thank you

Regards

Ben

Ben Callaghan

Councillor - Oakham South East

Sent from my iPad

Begin forwarded message:

From: "Jane Thomas" <jane.thomas38@gmail.com>
To: "Ben Callaghan" <BCallaghan@rutland.gov.uk>
Subject: Parking on Penn Street

Dear Ben

Please find attached a letter, together with photographs on the subject of car parking, which I am hoping you can help me with.

Kind regards

Jane Thomas
<letter to local member 2018-01-14.pdf>
<f6926342-e826-4dad-85ee-12d5dcff3a5.JPG>
Dear Sir/Madam

TEMPORARY TRAFFIC ORDER – PENN STREET BAY SUSPENSION

In response to concerns about availability of parking opportunities at the south end of Penn Street the Council will allow Penn Street & Brooke Road resident permit holders to park free of charge on Brooke Road car park Mondays to Fridays while the suspension is in place. Please check if there are empty spaces in the residents' bays on Penn Street, Brooke Road and South Street in the first instance.

The set of bays south of number 38 Penn St cannot be used by resident permit holders Mon-Fri 9am-6pm. Outside of those hours resident permit holders can use that bay set.

The bay suspension is to facilitate vehicle movements from the McCarthy & Stone site and is in place due to safety concerns. The need for the suspension will be continually monitored, and if the Council finds that it is not needed, it will be lifted.

The bays have not been suspended for McCarthy & Stone contractors to park in – this is being monitored.

Please display this letter alongside your permit if you need to park in the car park.

I am conscious of other concerns relating to the development. McCarthy & Stone can be contacted on 01536 220 764. The Council’s planning section can be contacted by emailing planning@rutland.gov.uk.

Yours faithfully

James von der Voetsungen | Parking Services Manager
Rutland County Council, Catmose, Oakham, Rutland LE15 6HP