



24 January 2018

FREEDOM OF INFORMATION REQUEST – 57/18

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request:

I am writing to you under the Freedom of Information Act to request information regarding data and cybersecurity incidents in the calendar year 2017 affecting information owned, processed or generated by your local authority.

[1] Please may you provide me with the number of data breaches that occurred of your organisation's owned, processed or generated information in the calendar year 2017.

Answer: 6

[1.2] Please may you provide me with a list of details regarding these breaches (i.e. when they occurred, how they occurred, and what information was lost)?

Answer:

Incident - I Breach - B	Date	Details of Breach	Department
I	09/01/17	Letter sent to wrong Address – Wrong house number used	Social Care
I	27/01/17	Sensitive information emailed in error	Social Care
B	15/02/17	Letter send to old address	Social Care
I	17/02/17	Payment receipt emailed to the wrong customer	Customer Services
B	13/02/17	Personal Information emailed to Rutland Youth Council member	Social Care
B	15/06/17	Sensitive Information sent to incorrect email address in error	Corporate Support
I	26/07/17	Meeting papers sent to the wrong email address	Social Care
B	08/2017	Contact information for service user shared in error	Social Care
I	04/10/17	Council tax bill sent to wrong customer	Revenues



B	03/10/17	Personal Information sent to service users old address	Social Care
B	08/11/17	Customer received letter for another person with their correspondence	Revenues
I	07/11/17	Sensitive information distributed in error to Panel members	Social Care

[2] If your organisation differentiates between data breaches and data incidents, please may you provide me with the number of data incidents that occurred of its owned, processed or generated information in the calendar year 2017?

Answer: 6

[2.2] Please may you provide me with a list of details regarding these incidents (i.e. when they occurred, how they occurred, and what information was lost).

Answer: See above table at 1.2.

[3] Please may you provide me with the number of cyber security incidents that occurred within your organisation in the calendar year 2017.

Answer: In accordance with the Freedom of Information Act 2000 this message acts as a Refusal Notice.

The Council is relying on Section 31 of the Act, which means an exemption applies where disclosure would be likely to prejudice a range of investigations and conduct, including the prevention and detection of crime. To confirm or deny information is held or the release of sensitive information on cyberattacks would prejudice law enforcement.

The information may assist someone in determining the effectiveness of detecting such attacks, and could compromise measures to protect government ICT systems leaving them vulnerable.

The information could assist in criminal activity if the information was used by malicious parties to conduct future attacks.

If ICT systems are attacked it could lead to the loss of confidentiality, integrity and availability of government information.

[3.2] Please may you provide me with a list of details regarding these incidents (i.e. when they occurred, how they occurred, whether information was exposed, and how the incident was handled, if recorded as a crime by the police and/or whether the National Cyber Security Centre was informed).

Answer: Not Applicable

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Re-use of Public Sector Information Regulations 2005 and is not automatic. Therefore, no permission is implied in the re-use of this information, until such a request to re-use it has been made and agreed, subject to any appropriate conditions. Any request to re-use the information should be made to me at the address below.

If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Corporate Support Team, Rutland County Council