



10 January 2018

FREEDOM OF INFORMATION REQUEST – 1485/17

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request/Response:

I want to submit a freedom of information request for the following information relating to telephony and networks services:

If there is more than one supplier for each of the contracts below, please can you provide me with the contract data for each of the supplier including, spend, contract dates, type of lines and number of sites.

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract?

Answer: Current Fixed Line (Voice Circuits) Provider- Daisy

2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many supplier?

Answer: Fixed Line- Contract Renewal Date- This is a rolling contract for the rental of ISDN lines and phone.

3. Fixed Line- Contract Duration- the number of years the contract is for each?

Answer: Fixed Line- Contract Duration- see response to question 2.

4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP?

Answer: Type of Lines- ISDN30 (20 channels)

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines?

Answer: Number of Lines- ISDN30 (20 Channels)



Contract 2

Contract 2 is interpreted as related to the main incoming lines to the Council. This is the same contract as Contract 1 above

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?

Answer: Minutes/Landline Provider- Daisy

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract?

Answer: Minutes/Landline Contract Renewal Date- This is a rolling contract similar to Contract 1 above.

8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable?

Answer: Minutes Landline Monthly Spend- Estimated to by £900 per month.

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier?

Answer: Minute's Landlines Contract Duration - See response 7.

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable?

Answer: Number of Extensions- This is estimated at 400.

Contract 3

Contract 3 is interpreted as the main incoming internet connection to the Council.

11. Fixed Broadband Provider- Please can you provide me with the name of the supplier for the contract?

Answer: Fixed Broadband Provider- Star.

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers?

Answer: Fixed Broadband Renewal Date- This is a rolling contract with invoices paid quarterly.

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable?

Answer: Fixed Broadband Annual Average Spend- The main internet connection costs £8,696 per year.

Contract 4

Contract 4 is interpreted as the main connections between the key sites of the Council that are based on point to point connections.

14. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

Answer: WAN Provider- BT.

15. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers?

Answer: WAN Contract Renewal Date- various.

16. Contract Description: Please can you provide me with a brief description of the contract?

Answer: Contract Description: Contract 4 is interpreted as the main connections between the key sites of the Council that are based on point to point connections.

17. Number of sites? Please Estimate the number of sites the WAN covers. Approx. will do.

Answer: 6

18. WAN Annual Average Spend- Annual average spend for each WAN provider? An estimate or average is acceptable.

Answer: WAN Annual Average Spend- Annual costs of the circuits are £33,119.

19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above?

Answer: Andy Nix | Head of IT and Customer Services
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permission is implied in the re-use of this information, until such a request to re-use it has been made and agreed, subject to any appropriate conditions. Any request to re-use the information should be made to me at the address below.

If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Corporate Support Team, Rutland County Council