FREEDOM OF INFORMATION REQUEST – 1069/17

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request/Response:

I am writing to request data from Rutland County Council for the road (including name and/or postcode of the road) most complained about for maintenance reasons e.g. potholes, road surface etc. including the number of complaints it received. I also request data for the road which has had the most money spent on it by the council for repairs.

I request this data for the year 2016/17 and that the data be returned in the following format:

1. Road name of the road which has received the most complaints for maintenance reasons - Postcode - # Of Complaints?

   Answer: Please note that we only hold this data from May 2016 and the definition of maintenance is open to interpretation. It has been assumed that this does not include grass and tree maintenance. The road with the highest number of service request is High Street, Oakham (LE15 6AL). 16 requests were received.

2. Road name of the road which has had the most money spent on it’s repairs - Postcode - Value of repairs to that road in £’s?

   Answer: The Drift, Ryhall, PE9 4EF, £95k. Note that this road was resurfaced.

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If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP.
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Corporate Support Team, Rutland County Council