FREEDOM OF INFORMATION REQUEST – 984/17

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request:

For the purpose of this request ‘the council’ refers to Rutland County Council.

Please could you provide the full list of noise complaints made to the Council from 1st Jan 2015 up to, and including, August 2017, broken down into the following categories:

1. Number of complaints during the specified period of time, broken down by category and month e.g. 60 x Out of Hours noise - music from club/pub/restaurant in July 2016

2. List of, and quantity of, all action that has been taken as a result of the noise complaint e.g. 10 x warning, 5 x noise abatement order issued, 20 x no action taken

3. Full list of fines issued due to breaks of a ‘noise abatement order’ (broken down by number of fines and monetary value of each fine)

Response:

In order to determine this, an officer would have to manually inspect records to determine whether it fell within the scope of your request and if so, extract the relevant data. Given the number of records involved, we believe it to be a reasonable estimate that to comply with your request would exceed the appropriate cost limit of £450. This figure is set out in Regulations and is equivalent to one person working more than 18 hours to determine whether we hold the information, and to locate and extract the information.

Under section 12 of the Freedom of Information Act the Authority is not obliged to comply with your request and we will not be processing your request further.

You are free to use any documents supplied for your own use, including for non-commercial research purposes. The documents may also be used for news reporting. However, any other type of re-use, for example by publishing the documents or issuing copies to the public will require the permission of the copyright owner, where copyright exists. Such a request would be considered separately in accordance with the relevant Re-use of Public Sector Information Regulations 2005 and is not automatic. Therefore, no permission is implied in the re-use of this information, until such a request to re-use it has
been made and agreed, subject to any appropriate conditions. Any request to re-use the
information should be made to me at the address below.

If you are dissatisfied with the handling of your request please contact the Head of
Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Corporate Support Team, Rutland County Council