



28 July 2017

FREEDOM OF INFORMATION REQUEST – 847/17

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request/ Response:

I am writing to you under the Freedom of Information Act 2000 to request information concerning the types of software your organisation may be using as well as information linked to general council management processes.

If it is not possible to provide the information requested, please provide advice and assistance, as to how I can refine my request to be included in the scope of the Act.

1. How many employees do you currently have working for you?

Answer: 460

2. Have you had any major organisational changes in the last 18 months? (New directors, CEO's, change in ownership or turnover increases)

Answer: No major changes within the last 18 months.

3. When was the last time you had a major IT hardware update? (New computers, servers etc)

Answer: A new SAN was purchased 4 years ago, other than that we have a rolling programme

4. What software do you use for your accounting and budgeting?

Answer: Agresso U4BW

5. How many purchase invoice transactions do you make on average per calendar month?

Answer: 967

6. Do you currently use a software based document management system, or do you physically file?

Answer: Rutland County Council has no corporate document management system. File servers are provided for adhoc document storage. Some back office applications also allow documents to be stored.

7. Have you got a CRM (Customer relationship management) software? If so, which one?

Answer: No

8. Is your IT outsourced, Inhouse or Hosted?

Answer: In House.

9. Is your Payroll outsourced or in house? If inhouse do you use any software for your Payroll?

Answer: In House.

10. Is your HR outsourced or in house? If in house do you use any software for your HR?

Answer: HR is not outsourced, the service is in house and uses Agresso U4BW.

11. Do you manage your own housing stock? If yes, how many stock? If no, which ALMO (Arm's Length Management Organisation) or Housing Association manages them for you?

Answer: Rutland County Council is a non-stock retaining local authority. Please find information regarding local Housing Associations attached.

12. Do you have a Direct Service Organisation (DSO), Direct Labour Organisation (DLO) or Trading Organisation? If no, which contractor do you use?

Answer: No. For works on other Council assets Rutland County Council uses a number of contractors depending upon size, value and complexity of the work.

13. Are your public buildings and spaces managed internally or outsourced?

Answer: Managed Internally.

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If you are dissatisfied with the handling of your request please contact the Head of Corporate Governance, Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
You can also complain to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House, Water lane
Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545700

Yours faithfully

FOI Administrator
Corporate Support Team, Rutland County Council

Housing Associations in Rutland
De Montfort Housing Society Ltd (Waterloo Group)
1700 Solihull Parkway
Birmingham Business Park
Solihull
B37 7YD
Phone 0800 435 016
Fax 0121 788 7501
Housing Officer
Cathy Northern
Lynda.Clempson@waterloo.org.uk
East Midlands Housing Group
Memorial House
Whitwock Business Park
Stenson Road
Coalville
Leicestershire
LE67 4JP
Phone: 01530 276000
Fax: 01530 276006
Email: enquiries@emhgroup.org.uk
Housing Officer
Theresa Hall - theresa.hall@emha.org
Mamdip Rana - mamdip.rana@rmha.org
The Hospital of St John & St Anne
William Dalby House
South Street
Oakham
Rutland
LE15 6HY
Phone 01572 756950
Fax 01572 495002
carol.clark@stjohnstanne.co.uk
Lincolnshire Rural Housing Association
Markime House
Poole's Lane
Spilsby
Lincs
PE23 5EY
Phone 01790 754219
Fax 01790 754508
Housing Officer
Zoe Wilkinson
zoe@lrha.co.uk
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3 Bede Island Road
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LE2 7EA
Phone 0116 257 6716
Fax 0116 247 0365
Housing Officer
Paul Wordsworth
paul.wordsworth@lha-asra.org.uk
Minster General Housing Association
Jubilee House
92 Lincoln Road
Peterborough
PE1 2SN
Tel 01733 349800
Fax 01733 893582
Email: info@minsterha.co.uk
Housing Officer
Jennie Stratton
jennie.stratton@hyde-housing.co.uk
Accent Nene Housing Society Ltd
Manor House
57 Lincoln Road
Peterborough
PE1 2RR
Phone 01733 295400
Fax 01733 896472
Housing Officer
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Raglan Housing Association Ltd
Lancaster House
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Whetstone
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Housing Officer:
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vilas.parmar@raglan.org

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