



17 May 2017

FREEDOM OF INFORMATION REQUEST – 566/17

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request:

1. Do you currently have an electronic record system(s) or case management system in place for social care case management?

Answer: Yes

2. What company currently provides your system(s)?

Answer: LiquidLogic

3. How much are you currently spending on this system annually for licensing and support fees?

Answer: £29,800 per annum

4. What is the date of contract expiry for the system(s)?

Answer: September 2018

5. How many users of the current system?

Answer:	Adults	120
	Childrens and EHM	<u>161</u>
	Total active accounts	<u>281</u>

There will some duplications where people will have accounts in either two or all three of the systems.

6. How is your system hosted?

Answer: The system is hosted by LiquidLogic

7. Who is responsible for IT strategy in your authority?

Answer: Andy Nix | Head of IT and Customer Services

8. Who is responsible for procurement of Social Care systems in your authority?

Answer: There is no single person for this and any future decision would be made by a project team.

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Yours faithfully

FOI Administrator
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