



17 May 2017

FREEDOM OF INFORMATION REQUEST – 586/17

Dear Sir/Madam

Your request for information has now been considered and the information requested is provided below.

Request/ Response:

Following your tender decision for a social care case management system in 2015/16, can you confirm the following information?

1. The date on the award letter to the successful bidder, advising that they had been selected as preferred supplier subject to a standstill period?

Answer: 21st April 2015

2. Date of contract signature

Answer: 4th Sept 2015

3. Predicted go live date for initially?

Answer: November 2015

4. Actual go live date for the system?

Answer: March-May 2016

5. If they had been selected to provide a system for both adults and children's services, did they go live on the same date?

Answer: No

6. If not, please state dates for both systems.

Answer: LAS – May 2016, LCS – Jun 2016

7. Did the finance functionality for the system(s) go live on the same date as the case management system(s)?

Answer: Yes

8. If not, please state the go live date for finance functionality (Children's).  
Answer: Not Applicable (we did not procure Children's Finance system)

9. If not, please state the go live date for finance functionality (Adults)  
Answer: Not Applicable

10. When did you first pay providers through the system? (Children's)  
Answer: Not Applicable

11. When did you first pay providers through the system? (Adults)  
Answer: May 2016

12. When did you first complete a financial assessment? (Children's)  
Answer: Not Applicable

13. When did you first complete a financial assessment? (Adults)  
Answer: May 2016

14. How much have you paid the legacy supplier since the original projected go-live date?  
Answer: For the period 1st April 2015 to 31st March 2016 we paid £25,900 for the ongoing support and maintenance of the legacy system. In addition we paid £19,425 for support from 1st April 2016 to 30th September 2016.

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You can also complain to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House, Water lane  
Wilmslow, Cheshire  
SK9 5AF  
Tel: 01625 545700

Yours faithfully

FOI Administrator  
Corporate Support Team, Rutland County Council