

CCTV Annual Review 2021
Of
Rutland County Council's
Market Town's CCTV Systems

By
Community Safety Team

February 2021

Version 3.0

Summary

This document has been produced to provide details of the CCTV surveillance systems in operation in the market towns of Oakham and Uppingham within the county of Rutland. This document will also assist in demonstrating compliance with the Home Office's "Surveillance Camera Code of Practice".

Rutland County Council currently operates two market town systems, with a combined total of 26 camera's, which are a mix of fixed and PTZ camera's covering Public Open Spaces. These installations are monitored under contract and benefit from 24 hour operational access. The schemes are fully supported by the Rutland County Council, the Safer Rutland Partnership, Uppingham Town Council and Leicestershire Police.

Both of the market town systems are fully operational and support the Safer Rutland Partnership's objectives in relation to the prevention of crime and or disorder and reducing the fear of crime within our communities and ensuring Rutland remains a safe place to live, work and enjoy.

Introduction

Rutland County Council has operated two public open space CCTV cameras for over a decade. The original schemes in both Oakham and Uppingham were fully overhauled and explained six years ago following a crime pattern analyst. Oakham currently has a total of 18 camera's and Uppingham has a total of 8 camera's, therefore a total of 26 operational camera's.

The cameras are permanently recording 24 hrs a day, 365 days a year and monitored under contract during specified times, the operatives are always in close contact with the Police during these periods of monitoring. There are a number of approved Leicestershire Police officers who are granted access to the systems at anytime.

The principal partners in these CCTV schemes are Rutland County Council, the Council's CCTV Monitoring Contractor and Leicestershire Police.

Background

Section 17 of the Crime and Disorder Act 1998 places a duty on local authorities to do all they reasonably can to prevent;

- a. Crime and disorder in their areas (including anti-social and other behaviour adversely affecting the local environment).
- b. The misuse of drugs, alcohol or other substances.
- c. Reoffending in their areas.

To deliver against these requirements, Rutland County Council utilised crime and disorder funding to install both of these CCTV schemes.

Management responsibility for the monitoring, operation and technical maintenance of the CCTV scheme is undertaken by Rutland County Council's Community Safety function. The system is owned and maintained by Rutland County Council and contracted service providers monitor and conduct maintenance, who are on call 24 hours each day, 7 days per week for critical failures. Both systems are operated in compliance with the internal approved Rutland County Council CCTV Code of Practice and has been prepared as guidance for Council staff and the operators of the system.

This internal Code of Practice also reflects the requirements of the Data Protection Act 2018 and the General Data Protection Regulation 2018 and associated regulations and is refreshed bi-annually. The Council is listed on the Data Protection Register of the Information Commissioner's Office and the registration number is **Z4705995**.

Purpose of the Rutland County Council Systems

The Code details that the use of a surveillance camera system must always be for a specified purpose which is in pursuit of a legitimate aim and necessary to meet an identified pressing need.

The code states that such a legitimate aim and pressing need might include:

1. national security,
2. public safety,
3. the economic well-being of the country,
4. the prevention of disorder or crime,
5. the protection of health or morals,
6. the protection of the rights and freedoms of others.

The Rutland County Council systems are operated in relation to the prevention of disorder or crime and the reduction of the fear of crime. Additionally, it may be used in relation to public safety.

The CCTV systems are operated within applicable law / guidance and only for the purposes identified above. The scheme will be operated with due regard to the privacy of the individual.

The prevention of disorder or crime

In order to meet the Home Office mission "To reduce Crime" partners of the Safer Rutland Partnership are required to devise, develop and deliver, in partnership, the refreshed Safer Rutland Partnership Community Safety Strategic Plan to cover a 3 year period , currently covering 2020/2023 for Rutland. The Partnership Plan is the delivery mechanism to reduce the threat, risk and harm from identified local and national priorities.

List of Priorities

The priorities are not listed in any particular order. They are all equally important and have informed the production of the Safer Rutland Partnership Community Safety Strategic Plan and assist in evidencing the pressing need for the continued investment and use of CCTV to deter and prevent crime and disorder. The Safer Rutland Partnership Community Safety Strategic Priorities for 2020/2023 are as follows:

Priority 1 – Serious and Organised Crime. Hate Crime, Radicalisation, Exploitation, County Lines, Modern Day Slavery and CSE. Work together in partnership to identify emerging regional threats in relation to serious crime, e.g. Child Sexual Exploitation and Child Exploitation.

Priority 2 Domestic Abuse and Vulnerability. Identify and support victims, vulnerable individuals and families. To continue supporting local specialist providers to deliver quality and timely services to meet the needs of this group.

Priority 3 – Tackling Crime, Reducing Crime and the Fear of Crime. Work in a responsive way to monitor and maintain low levels of crime, noting that Rutland is the second safest authority to live within in the UK. Provide services at an early stage to support those at risk of offending.

Priority 4 – Cyber Crime and Online safety - by working collaboratively with Leicestershire Police Forces, Children and Adult referral desks to create a multi-agency response to identifying signs of abuse and other underlying concerns. Promote online safety advice, identify and support vulnerable individuals at risk of cyber-crime and inform communities of specific or emerging cyber threats and advice. The tangible success will be a holistic approach to the support of victims of this type of crime and exploitation.

Priority 5 – Road Safety – Work in partnership using an evidence led approach to reduce the number of casualties on Rutland's roads. This includes 'Fatal 4' campaigns to raise awareness of the four most common causes of traffic collisions which are: Driving too fast, using a mobile phone whilst driving, not wearing a seatbelt and driving whilst under the influence of drink or drugs.

Safer Rutland Partnership Strategic Assessment - The evidence base for CCTV

The priorities developed through this process provide an evidential base for both the continued use of CCTV cameras in Rutland's two market towns of Oakham and Uppingham. These CCTV systems assists partners in managing issues associated with a number of the key priorities, noted earlier, including violent crime, anti-social behaviour and the continued threat of acquisitive crime.

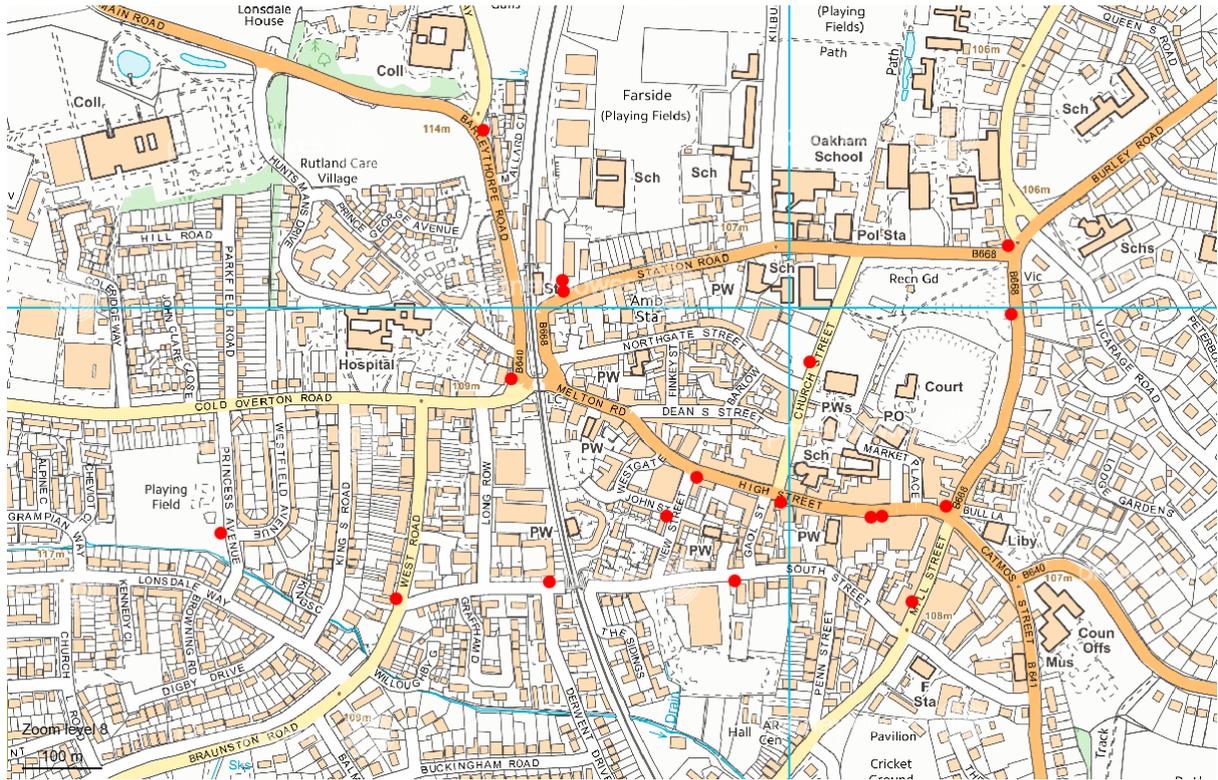
Due to the geographical location of Rutland, a recurring strategic priority is the threat of Cross Border Crime acquisitive crime, being committed by “travelling” criminals and those within Organised Crime Groups. To mitigate the risk of vehicle crime and burglary, Rutland County Council has been working with our policing partners – Leicestershire Police and has expanded its coverage with ANPR camera’s on main traffic routes and supporting parish councils in key rural locations to reduce the fear of crime.

The strategic priorities are significantly relevant to the operation of the Rutland County Council CCTV Systems . There are 26 camera’s located within the market towns of Oakham and Uppingham to deter and prevent crime and disorder, plus additional remote / deployable units which are to focus on the theme of Cross Border Crime and support the reduction of the fear of crime.

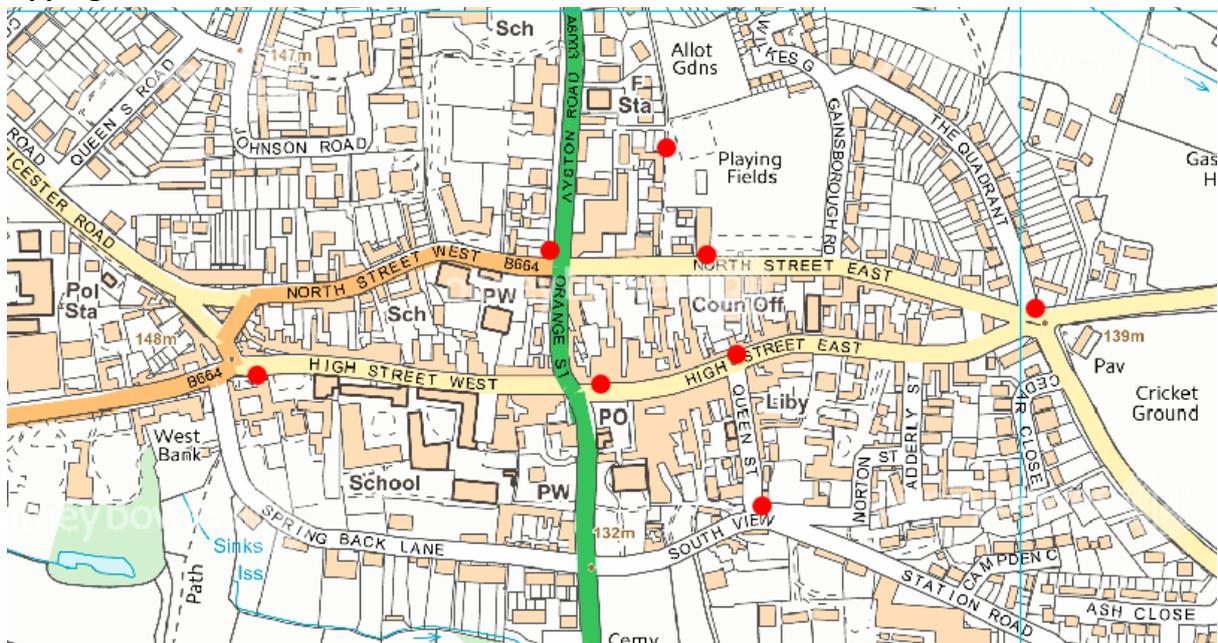
The operation of these cameras could assist in the identification of vehicles or persons visiting the county to commit crime. These cameras have been located so they can assist access / exit routes. Leicestershire Police have been supportive of the use of CCTV to assist with investigations into crime and disorder.

At a time when the resources of public bodies are stretched, the continued use of CCTV will assist with reducing the fear of crime in certain communities and as a result increase public confidence. The Rutland County Council systems may also be used in relation to public safety linked to a major event or if a situation of disturbance arose. There is provision within the systems setup, that allows for Leicestershire police to utilise the systems, if necessary. This would assist the Police with overseeing any such incident and the deployment of their resources.

Oakham – CCTV Camera Locations



Uppingham – CCTV Camera Locations



Surveillance Camera Code of Practice - Review of Cameras.

The Code requires schemes to be used for a specific purpose which is in pursuit of a legitimate aim and necessary to meet an identified pressing need. In addition, the use must take account of the effect on individuals and their privacy.

The Rutland County Council recognised that we needed to have due regard to privacy when installing CCTV cameras and the Rutland County Council CCTV systems includes privacy setting software that allows for parts of an image to be blanked out. This feature is applied to a number of cameras on both systems, to provide reassurance to residents that the scheme is designed to monitor public open space and to highlight that Rutland County Council takes concerns regarding privacy seriously. At the time of installation and in response to privacy concerns raised by residents for cameras that are situated near to their property we installed privacy settings that blank out either windows or entire properties to ensure their concerns are addressed. To try to ensure that people are aware there are cameras, CCTV signage is placed in all the areas where cameras are present, all users of the system are fully aware of privacy issues and concerns.

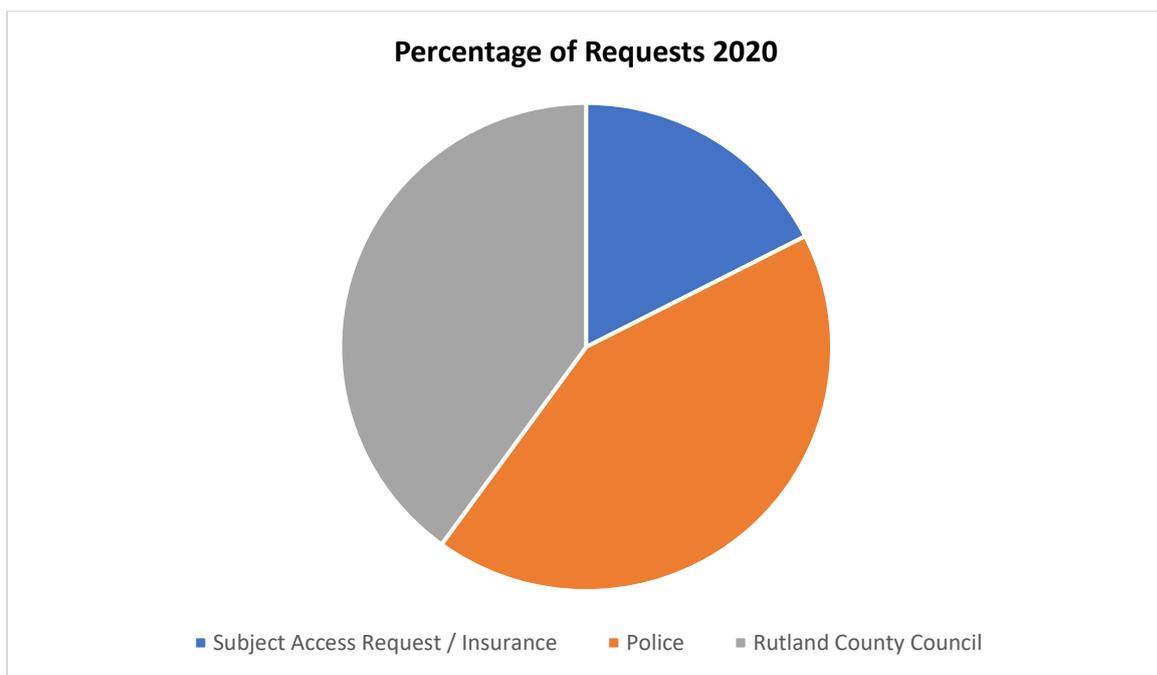
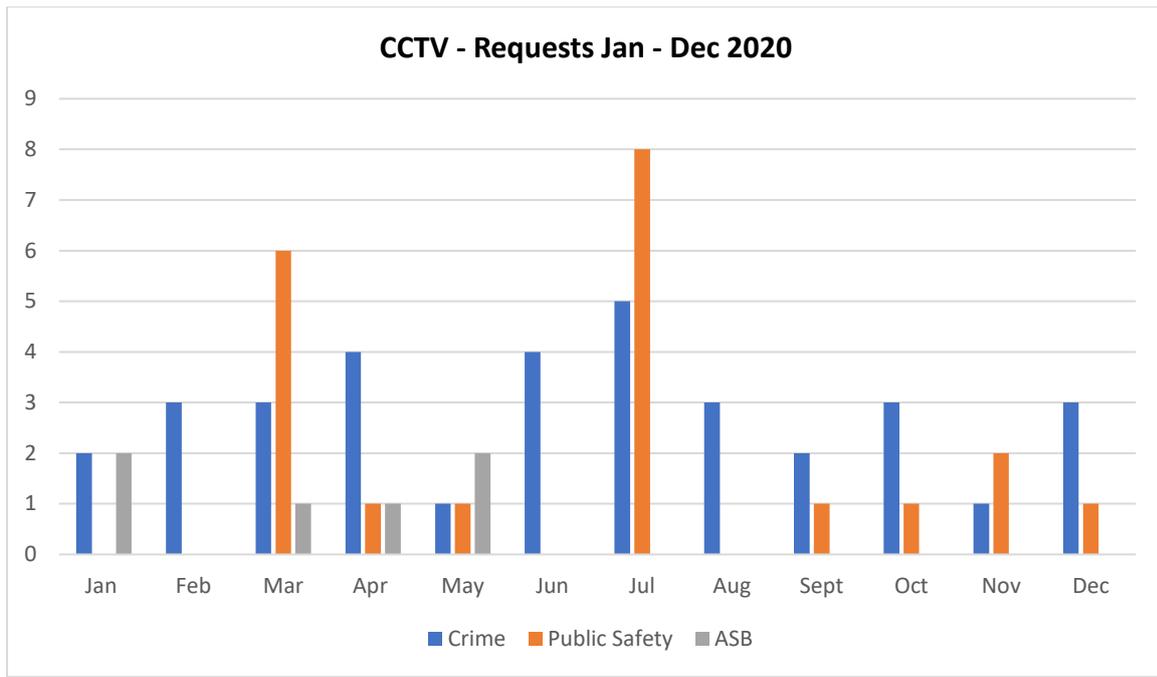
The Code also details that CCTV schemes has to be managed by an individual and that this individual can be contacted in relation to complaints or queries about the system, including privacy issues. The Rutland County Council's Data Protection Team fulfils this role and this is publicised on the Council's website. The contact details are as follows Email Data Protection - DataProtection@rutland.gov.uk Phone 01572 722577

In accordance with the principles of the Code, Rutland County Council will review its market towns CCTV systems regularly, but at least annually.

Appendix 1 is the summary of this review that has been undertaken, which takes account of the issues and purpose of the systems. This review was conducted in February 2021 by the Council's Community Safety team and the designated NPA policing sergeant covering the Rutland area.

All the locations are currently deemed to be appropriate, although one is currently under review in Uppingham. Additionally, it is not currently thought that there are any additional privacy issues, however, as stated if any are raised, they will be dealt with appropriately.

The Rutland County Council systems during the past 12 months has supported a number of reported crimes and incidents, it must be noted that CoVid-19 restrictions has reduced the expected requests for CCTV demands to support case related investigations. The following graphical charts show the levels of demands during January to December 2020.



Monitoring details

The images from the Rutland County Council's CCTV systems are monitored via a specifically designed secure interface which is accessible via remote connections to authorised users. The systems are actively monitored under a contract during specified hours or in response to graded incident and by pre planned operations.

The images from all the cameras of each system are being permanently recorded and these recordings are kept for 31 days before being deleted. Footage can be archived, if it is being

used by Leicestershire Police in relation to a specific case, however, when the footage is no longer needed it is deleted.

The Code details that access to retained images and information should be restricted and that there must be clearly defined rules on who can gain access and for what purpose such access is granted. The disclosure of images or information should only take place when it is necessary for such a purpose or for law enforcement purposes. Rutland County Councils CCTV Code of Practice details how and when images and information can be released. In addition, exceptionally, authorised bodies, such as insurance companies, can be provided with images / information.

Surveillance Camera Code of Practice

The Home Office produced a document entitled “Surveillance Camera Code of Practice” (the Code). The Code was developed to address concerns over the potential for abuse or misuse of surveillance systems and this report assists in demonstrating compliance with this document. The Code can be viewed at the following URL : -

www.gov.uk/government/uploads/system/uploads/attachment_data/file/204775/Surveillance_Camera_Code_of_Practice_WEB.pdf

Rutland County council has completed the code, so this provides reassurance to the community that the market towns CCTV systems are managed appropriately and the information gathered from the cameras is used in an appropriate manner and in accordance with the Surveillance Camera Code of Practice guidelines.

Future plans

There are no current plans in place to increase or expand the schemes coverage further. It to be noted that there will be repairs and upgrades undertaken as required.

Maintenance

Currently Rutland County Council has a contract with a specialist contractor to provide maintenance to all components in the both market town systems. The requirement of the contract is that the contractor responds to faults within certain specified time spans. During the duration of this report, the contractor has met these time spans 100% of the time. During this year there has been 7 reported faults, of which a number have been resolved via remote maintenance.

Complaints

The Code details that Rutland County Council should also record and publish information in relation to any complaints it receives about CCTV. For the period of this report 0 complaints were received.

Regulation of Investigatory Powers

During the period in question no CCTV covert surveillance took place.

Appendix 1 : Rutland County Council CCTV – Review

<u>Camera Index</u>	<u>Camera Location</u>	<u>Main Impact or Purpose of the Camera</u>	<u>Town</u>	<u>Status</u>	<u>Location appropriate</u>
Oak 1	Church Street - Car Park	ASB, Theft and Criminal Damage	Oakham	Live	Yes
Oak 2	Mill Street	Theft, Night Time Economy, Public Safety and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 3	High Street - Church Street	ASB Theft, Night Time Economy, Public Safety and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 4	High Street - New Street	ASB, Night Time Economy, Public Safety and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 5	High Street - East	ASB, Theft, Public Safety and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 6	South Street - Gaol Street	ASB, Theft, Public Safety and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 7	Melton Road - Railway Crossing	Theft, Night Time Economy, Public Safety and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 8	High Street - Burley Road	Theft, Public Safety and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 9	High Street - West	ASB, Theft, Public Safety and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 10	Burley Road - Station Road - Ashwell Road	ASB, Theft, Public Safety and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 11	South Street - Derwent Drive	ASB, Theft, Public Safety, Asset Protection and Criminal Damage	Oakham	Live	Yes
Oak 12	West Road - South Street	ASB, Theft, Public Safety and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 13	Princess Park	ASB, Public Safety and Asset Protection	Oakham	Live	Yes
Oak 14	Cutts Close (Oakham Park)	ASB, Theft, Public Safety and Asset Protection	Oakham	Live	Yes

Oak 15	John Street - New Street (Bus Station)	ASB, Public Safety, Asset Protection and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 16	Melton Road - Lands End Way - Tresham Park	ASB, Public Safety, Asset Protection and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 17	Station Road - Station Approach (Railway Station)	ASB, Public Safety, Asset Protection and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Oak 18	Station Approach	Public Safety and may assist with vehicle recognition involved in crime	Oakham	Live	Yes
Upp 1	Asyton Road - North Street West	Theft, Public Safety and may assist with vehicle recognition involved in crime	Uppingham	Live	Yes
Upp 2	Uppingham Market Place	ASB, Theft, Night Time Economy, Public Safety, Asset Protection and may assist with vehicle recognition involved in crime	Uppingham	Live	Yes
Upp 3	North Street East - Todds Piece	ASB, Public Safety, Asset Protection	Uppingham	Live	Yes
Upp 4	High Street East / Queens Street - Junction	ASB, Theft, Night Time Economy, Public Safety and may assist with vehicle recognition involved in crime	Uppingham	Live	Yes
Upp 5	Todds Piece (Skate Park)	ASB, Public Safety and Asset Protection	Uppingham	Live	Yes
Upp 6	Queens Street - Station Road - South Street	Theft, Night Time Economy and may assist with vehicle recognition involved in crime	Uppingham	Live	Under review
Upp 7	North Street East - Seaton Road - The Quadrant	Public Safety and may assist with vehicle recognition involved in crime	Uppingham	Live	Yes
Upp 8	High Street West - Stockerston Road	Public Safety, Night Time Economy and may assist with vehicle recognition involved in crime	Uppingham	Live	Yes

End